

**AAK's Grievance Tracker (Updated Dec 2022)**

Parent Company	Concession / Mill	Relationship	Source	Date	Suppliers	Alleged Issue	Status	Stage	Progress
Abdi Budi Mulia	PT Gerbang Benua Raya	Indirect	AAK's Internal Monitoring - Earthquaker's monitoring report	Apr-21	GAR	Peat Development	Tier 1 engaged.	Moratorium	Jun 2021 - AAK reached out Tier 1 suppliers for more information. PT GBR claimed that the land was only shrubs. Moratorium in place until peer reviewed HCV/HCS assessment conducted.
Agro Sarimas Group	PT Agro Sarimas Indonesia	Indirect	Mighty Earth RRR 22	Dec-19	AAA, Cargill, GAR, Wilmar	Deforestation	Resolved	Out of scope	Feb 2022 - According to Tier 1 Supplier, land clearing was not conducted by the company, it happened outside their concession boundary. Dec 2019 - AAK reached out Tier 1 suppliers on RRR. PT ASI stated no land clearing by the company. The location of alleged deforestation is outside PT ASI concession and was a fire incident.
Agropalma Group	Region of Tailândia, Pará State, Brazil	Direct	Global Witness, Chain Reaction Report	Sep-22	Agropalma, Olenex	Human Right abuses	Tier 1 engaged.	Monitoring	Sept 2022 - AAK reached out to Agropalma and Tier 1 suppliers to seek for comments. Besides, AAK has also sought analysis from Earthquaker and Proforest. Agropalma shared the response to Global Witness. Oct 2022 - AAK's response is published on Business & Human Rights Resource Centre. <a href="https://www.business-humanrights.org/en/latest-news/aaak-response-on-alleged-palm-oil-supply-chain-violations/">https://www.business-humanrights.org/en/latest-news/aaak-response-on-alleged-palm-oil-supply-chain-violations/</a> July 2020 - Tier 1 suppliers confirmed moratorium in place & supplier committed to NDPE policy
Amanah Saham Pahang	Mentiga Corporation Bhd (area A), Mentiga Corporation Bhd (area B), Berabong Estate	Indirect	Mighty Earth RRR 30	Aug-20	IOI, ISF, Mewah, Sime Darby, Unitata	Deforestation	Tier 1 engaged.	Moratorium & NDPE Policy	Sept 2020 - Discussion underway to firm up recovery project collaboration with Global Environment Center (GEC) Feb 2022 - Tier 1 supplier informed that ASP did not agree to the proposed recovery plan. Trade suspension by one of our Tier 1 supplier, Mewah since Jan 2021.
Anglo-Eastern Plantations	Kahayan Agro Plantation (KAP)	Indirect	Mighty Earth RRR 1,14,15,18, 19, 20, 23, 24, 25 /Greenpeace Case Studies Dec 2017	Dec-17	AAA, GAR, Musim Mas, Wilmar	Deforestation, land conflict	Tier 1 engaged.	Moratorium & NDPE Policy	May 2018 - Stop work order in place. HCS study to be conducted. Oct 2018 - HCS study completed Mar 2019 - Land clearance at HCV area and riparian zone are detected. The former was due to GPS error on ground and the latter was cleared by local communities for gold mining. Jun 2019 - Tier 1 suppliers updated that new Sustainability Policy published with commitment to no new development on HCS, HCV, and Peat Dec 2019 - HCSA peer review completed Jan 2020 - Land clearing reported by Mighty Earth was due to interpretation error during 1st review. The clearing area was allocated for plasma smallholder. Jan 2021 - Agreed to conserve the "disputed HCS forest" area. Awaiting HCS secretariat's official statement for the case closure.
Bakrie Group	Menthobi Mitra Lestari	Indirect	Mighty Earth RRR 16	Oct-19	Cargill, GAR, Musimas Mas, Wilmar, Sime Darby	Deforestation	Resolved	Case closed	Jan 20 - PT Bakrie Sumatera Plantations Tbk issued a public statement stating "PT Menthobi Mitra Lestari is no longer a part of PT Bakrie Sumatera Plantations Tbk or Bakrie Group since 2017"
BBC Holdings Sdn Bhd	Alambumi Plantations Sdn Bhd	Indirect	Mighty Earth RRR 19, 21	Sep-19	BLC, Cargill, IOI, Sime Darby, Wilmar	Deforestation	Resolved	Not in Supply Chain	Nov 2019 - The concession does not belong to BBC Holdings Sdn Bhd. Supplier claims the alleged company was Alambumi Plantation Sdn Bhd, instead of Alambumi Sdn Bhd. It is similar with the trading partner's supplier, but not connected Jan 20 - The supplier has suspended PT BEST at group level since 2017
BEST Group	PT Karya Luhur Sejahta, PT Wanasawit Subur Lestari, Menara Tunggal Perkasa	Indirect	Mighty Earth RRR 16, 19, 23	Sep-19	Wilmar	Deforestation, Peat development	Resolved	Suspended	Jan 20 - The supplier has suspended PT BEST at group level since 2017
BLD Plantation Bhd.		Indirect	Mighty Earth RRR 4	May-18		Clearance of forested peatlands	Resolved	Suspended	Suspended by AAK
Boustead Plantation Bhd	Boustead Pelita Kanowit Sdn Bhd	Indirect	Mighty Earth RRR 17	Jul-19	Musim Mas, Mewah, Wilmar,	Other n-forest habitat or HCV degradation	Resolved	Out of scope	Jul 2019 - Land clearing was not conducted by the company, it happened outside their concession boundary.
Bukit Asam	PT Bumi Sawindo Permai	Indirect	Mighty Earth RRR 35	Sep-21	Musim Mas	Deforestation	Tier 1 engaged.	Monitoring	Sept 2021 - EQ's review analysis suggested that the land was heavily disturbed since 1980s/early 1990s. Analysis of high-resolution satellite imagery suggested that the area is primarily scrub forest. Sept 2021 - Tier 1 supplier was gathering supporting documents and maps to complete analysis. Feb 2022 - Followed-up with Tier 1 suppliers.
Bumi Daya Agrotamas	PT Bumi Daya Agrotamas	Indirect	RAN Leuser Watch	Oct-19	Musim Mas	Sourcing illegal FFB	Tier 1 engaged.	Monitoring	Nov 2019 - BDA no longer sourcing from PT Laot Bangko since Sept 2019. FFB sourcing was verified via traceability assessment by Tier 1 supplier Mar 2020 - Action plan agreed, including SOP for TTP Oct 2020 - BDA reported 100% TTP progress and 70% completion of action plan May 2021 - Moratorium in place.
Bumi Gading Prima	PT Bumi Agro	Indirect	Mighty Earth RRR 33	May-21	AAA, Wilmar	Deforestation	Resolved	Out of scope	Aug 2021 - No deforestation taken place. The area was converted from other crops, which mostly is rubber. Agreed to conduct HCV-HCS assessment.
Bumitama Group	Damai Agro Sejahtera	Indirect	Mighty Earth RRR 22, 23	Jan-20	AAA, GAR, Musim Mas, Wilmar	Governance, legal or certification problems, Deforestation, Peat	Resolved	Case closed	Jan 2020 - The area in question in PT Damai Agro Sejahtera (DAS) was not cleared by the company but impacted by forest fires that struck the landscape of Sungai Putri forest during the peak of the dry season in September 2019. Bumitama is conducting internal investigation to identify the causes and prevent repeated occurrences of fires in the future.
Bumitama Group	Andalan Sukses Makmur	Unclear	Mighty Earth RRR 23	Jan-20	AAA, GAR, Musim Mas, Wilmar	Deforestation, HCV forest, Peat, Failure to meet timetables for RSPO certification (company level)	Resolved	Case closed	Mar 2020 - Our supplier has conducted ground checking and verified that this is not a result of land clearing but a fire scar from forest fires that occurred in the area in September 2019. These areas which are owned by the local community and thus enclaved from the management of the company are a part of the set-aside areas of 2,500 hectares (about 36% of PT ASMR's permit) that were excluded from the company plantation development plans and were set-aside for conservation based on the rapid HCS assessment and peat delineation study conducted in April 2014 (refer to 12 September 2014. Announcement: <a href="http://ir.bumitama-agri.com/static-files/Sc66171-9006-449f-9189-b206eca3e07">http://ir.bumitama-agri.com/static-files/Sc66171-9006-449f-9189-b206eca3e07</a> ). Upon reporting by the patrolling team, the fires were tackled by our supplier's fire-response personnel. Two teams of 24 men were dispatched to the site, equipped with pumps and water hoses to douse the flames. However, the forest terrain, lack of access roads and peat soil made it very difficult to extinguish. Once put out, both incidents were recorded and reported accordingly to relevant local authorities, as well as to the RSPO under the hotspot monitoring scheme
Bumitama Gunajaya Agro	Andalan Sukses Makmur, Ladang Sawit Mas, PT Damai Agro Sejahtera, Gunajaya Harapan Lestari, Hati Prima Agro	Indirect	RSPO CP / Greenpeace Final Countdown Sept 2018 / Greenpeace Dying for a Cookie Nov 2018 / Mighty Earth RRR 22, 23	Sep-18	AAA, GAR, Musim Mas, Wilmar	Deforestation, Peat, FPIC, Legal Permits	Resolved	Case closed	Sept 2018 - Tier 1 suppliers engaged with Bumitama for clarification. Action plan agreed. Moratorium in place. Jun 2020 - Case closed by RSPO CP

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Bunga Group	Value Greenworld Sdn Bhd	Indirect	Mighty Earth RRR 32, AAK's Internal Monitoring - Earthqualizer's monitoring report,	Jan-21	ISF, Mewah	Deforestation	Tier 1 engaged.	Moratorium & NDPE Policy	<p>Jan 2021 - EQ's review analysis suggested that the land clearing occurred in 2007 and 2016, which is different from what was reported in RRR 32.</p> <p>Feb 2021 - Tier 1 supplier presented AAK the Bunga Group's NDPE policy which was adopted since Jan 2021. Moratorium was in place since Dec 2020. Land clearance was carried out prior to the acquisition in end of 2016.</p> <p>Mar 2021 - AAK's internal monitoring system with Earthqualizer flagged alerts at Value Green.</p> <p>Jul 2021 - Tier 1 suppliers shared the recovery plan commitment from Bunga Group.</p> <p>Mar 2020 - HCV/HCV completed</p>
Capitol Group	PT Medco Papua Hijau Selaras	Indirect	Mighty Earth RRR 25,29	Mch-20	Wilmar	Deforestation	Resolved	Case closed	<p>Sept 2020 - Moratorium in place</p> <p>Jun 2021 - Committed to rehabilitation for areas cleared.</p> <p>Case closed by Tier 1 supplier. AAK and our Tier 1 supplier will continue monitoring the progress.</p>
CB Industrial Product Holdings	Kurun Sumber Rezeki/Solar Green Sdn Bhd/ Kumpulan Kris Jati Sdn Bhd Jaya Jadi Utama Sawit Lamandau Raya	Indirect	Mighty Earth RRR 15, 17, 20, 23, 26, AAK's Internal Monitoring - Earthqualizer's monitoring report	Jul-19	AAA	Deforestation	Resolved	Suspended	<p>Jul 2019 - AAK reached out to Tier 1 suppliers (Bunge, Mewah and, Wilmar) for RRR.</p> <p>Aug 2019 - Wilmar and Mewah confirmed that their suppliers Kumpulan Kris Jati (KKJ) does not share same management / parent group. KKJ has committed to NDPE at group level.</p> <p>Apr 2020 - Tier 1 supplier Bunge LC suspended CBIPH.</p> <p>May 2020 - As of 2020, CBIP is not in AAK's supply chain.</p> <p>Dec 2021 - CBIP is linked to AAK in 2021 through AAA. AAK reached out AAA for clarification. CBIP has confirmed to AAA that its subsidiaries are properly registered under Convertible Production Forest (Hutan Produksi Konservasi) land licensing with valid forestry IPKH approval. It is their policy to strictly adhere to no illegal logging or deforestation activities within land concession.</p>
Ciliandry Anky Abadi	Agrindo Green Lestari	Indirect	Mighty Earth RRR 27; Greenpeace	may 2020	BLC, Cargill, GAR, Musim Mas, Sime Darby, Wilmar	Governance, legal or certification problems, Deforestation, Biodiversity and wildlife: negative impacts; Land rights	Resolved	Suspended	<p>Aug 2018 - Suspended by AAK</p>
Delima Makmur	PT Delima Makmur	Indirect	RAN Leuser Watch, Global Witness	Oct-19	AAA, Musim Mas	Land Conflict	Tier 1 engaged.	Monitoring	<p>Oct 2019 - AAK reached out Tier 1 suppliers for more information.</p> <p>Jan 2020 - Tier 1 suppliers confirmed that NDPE policy in place. Tier 1 suppliers also initiated TTP data collection.</p>
Dhanista Surya Nusantara	Sabhantara Rawi Sentosa	Indirect	Mighty Earth RRR 21, AAK's Internal Monitoring - Earthqualizer's monitoring report	Nov-19	AAA, Cargill, GAR, Wilmar	Peat	Resolved	Out of scope	<p>Nov 2019 - Land clearing occurred outside of the company's concessions.</p> <p>Apr 2021 - AAK's internal monitoring detected land clearance at PT SRS</p> <p>Jun 2021 - Based on supplier investigation, land clearing is outside concession.</p>
Dharma Satya Nusantara (DSN) Group	PT Prima Sawit Andalan PT Putra Utama Lestari PT Kencana Alam Permai	Indirect	Mighty Earth RRR 17, 20, 21, 37	Dec-21	AAA, Cargill, GAR, Sime Darby, Wilmar	Deforestation	Resolved	Out of scope	<p>Jul 2019 - Clearance due to community encroachment. Moratorium in place since 2015. Illegally cleared by locals for paddy field. DSN coordinate with local government</p> <p>Oct 2019 - The three land clearing mentioned located outside of the concession with one coordinate of a land clearing mentioned in the Mighty Earth located about 30km from the PT PUL</p> <p>May 2020 - The RSPO has published the revised boundaries of PT PSA &amp; PT PUL</p> <p>Jul 2020 - Case closed by Mighty Earth</p> <p>Dec 2021 - Mighty Earth shared RRR 37 that highlighted deforestation at PT Kencana Alam Permai. Tier 1 suppliers confirmed that the land clearing was carried out by local community for paddy farming. DSN published its NDE policy since Mar 2020. DSN's field investigation has verified that the clearing activities were conducted by five individuals in Desa Sungai Buluh. The investigation of PT KAP's team have been confirmed and acknowledged by head of the village (Desa Sungai Buluh) – as an independent observer – and it has been verified that the land clearance was conducted by the said five individuals above and that the area is still owned/managed by the local community/tribe. DSN will engage and work together with the said community to seek the best solution/ agreement and DSN will keep DSN's partners/stakeholders updated.</p>
Djarum/Hartono Plantations Indonesia Agro (HPI Agro)	Gemilang Sawit Kencana	Indirect	Greenpeace Case Studies Dec 2017	Dec-17	GAR, Wimar	Deforestation	Resolved	Case closed	<p>May 2018 - Moratorium in place, agreed to commit NDPE Policy</p> <p>Feb 2020 - Verification done by Tier 1 suppliers.</p> <p>Jun 2021 - Case closed by Tier 1 suppliers. AAK and our Tier 1 suppliers will continue monitoring the progress.</p>
Eagle High Plantations	Tandan Sawita Papua, Varia Mitra Andalan, PT Jaya Mandiri Sukses, PT Suryabumi Tunggal Perkasa PT Arrtu Energie Resources	Indirect	Greenpeace A Deadly Trade Off 2016, Greenomics, AAK's Internal Monitoring - Earthqualizer's monitoring report, Mighty Earth 22, 34, TPOLS (Transnational Palm Oil Labour Solidarity)	Sep-16	AAA, GAR, Wilmar	Deforestation, Human Right Violations, Labour abuse, land conflict	Resolved	Monitoring	<p>Apr 2017 - Tier 1 supplier carried out field assessment with TFT. Action plan agreed.</p> <p>Apr 2017 - Case closed by Tier 1 suppliers. AAK and our Tier 1 suppliers will continue monitoring the progress.</p> <p>Feb 2020 - The area in question in PT Arrtu Energie Resources (AER) was caused by fire incidents triggered by extreme dry weather conditions in Indonesia. Fire outside PT AER's concession area has spread into their concession and caused the fire in PT AER during the dry period.</p> <p>Dec 2020 - TPOL: Based on Tier 1 suppliers investigation, no violation of human right</p> <p>Jan 2021 - No further evidence provided to our Tier 1 suppliers from TPOLS yet. AAK will continue monitoring the case with our Tier 1 suppliers</p>
East New Britain (ENB)	-	Indirect	Global Witness - The true price of palm oil 2021, UK News Channel 4	Oct-21		Deforestation, FPIC, Human Right violations, Tax Evasion, Corruption	Resolved	Suspended	<p>Jul 2021 - ENB last entered into AAK's supply chain via Tier 1 supplier was in Apr 2020. Suspension imposed immediately by Tier 1 supplier in Jul 21.</p> <p>Aug 2021 - Investigation summary between ENB and Tier 1 supplier were shared to AAK. ENB denied the allegations in the report.</p> <p>Sept 2021 - The report was broadcasted on UK News Channel 4. Prior to this, AAK received further confirmation from Tier 1 supplier and ENB who denied the allegations.</p> <p>Oct 2021 - AAK suspended ENB. Suspension Notice was shared to Tier 1 suppliers.</p>
Ensem	PT Ensem Sawita	Indirect	RAN Leuser Watch	Jul-17	GAR, Musim Mas	Deforestation, Sourcing illegal FFB	Resolved	Not in Supply Chain	<p>Sept 2017 - PT ES ceased all purchased from PT Agra Bumi Niaga (ABN).</p> <p>Jan 2019 - AAK informed by Tier 1 suppliers that PT ES achieved 100% TTP.</p>

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Evershine Asset	-	Indirect	Mighty Earth RRR 5, 6, 12, 17 & 19	Jul-18		Deforestation & clearance of peatland forest	Resolved	Suspended	Suspended by AAK
Fangiono Agro Plantation	PT Ketapang Hijau Lestari, PT Tirta Madu Sawit Jaya	Indirect	Mighty Earth RRR 9, 22, 24, 25	Oct-18	GAR, Wilmar	Deforestation	Resolved	Out of scope	<p>Oct 2018 - AAK reached out Tier 1 suppliers for more information. According to Tier 1 Suppliers, a HCS study (using Toolkit 1) was done in 2017 by Sonolking and a 'stop work order' was in place for 6 months during that period. Tier 1 Suppliers confirm there was no land clearing at HCS area identified.</p> <p>Dec 2018 - PT KHL: Tier 1 supplier confirmed no land clearing at HCS area.</p> <p>Jan 2019 - PT TMSI: Tier 1 supplier confirmed the land clearing happened outside concession boundary.</p> <p>Oct 2019 - FAP Agri published their NDPE Policy</p> <p>Mar 2020 - According to Tier 1 Supplier, land clearing was not conducted by the company, it happened outside Tirta Madu Sawit Jaya's concession boundary.</p> <p>Dec 2020 - Ketapang Hijau Lestari have completed the HCSA peer review. Result of the review can be found on HCSA website.</p>
Felda Global Ventures (FGV)	Palong Timur Pasoh Serting Citra Niaga Perkasa Temila Agro Abadi FGV Group	Indirect	RSPO Complaints based on WSI article July 2015 / Chain Reaction Report / ME RRR 9, 20 / Aidenvironment / US CBP	Jul-15	IOI, Mewah, Unitata, Wilmar	Human rights violations, labour abuses, Peat Development	Tier 1 engaged.	Case closed	<p>May 2017 - Through our engagement with Tier 1 suppliers, we confirmed that moratorium in place since then. FGV committed to a recovery plan of 1,000 ha of peat forest restoration.</p> <p>May 2018 - FGV reaffirmed their commitment to NDPE policy.</p> <p>Nov 2018 - FGV made public statement to RSPO CP. Tier 1 suppliers shared the engagement outcomes to AAK.</p> <p>Dec 2018 - the complaint on RSPO CP was transferred to RSPO IMU.</p> <p>Aug 2019 - FGV provided regular updates to our Tier 1 suppliers and RSPO. RSPO CP lifted suspension on Serting Palm Oil Mill and its oil palm plantations. Meantime, Three US based NGOs (International Labour Rights Forum (IRLF), Rainforest Action Network (RAN) and SumOfUs) filed a petition to US CBP on FGV's force labour and illegal child labour practices.</p> <p>Oct 2019 - AAK reached out Tier 1 suppliers on ME RRR. The flagged area belonged to local community for paddy planting purpose.</p> <p>Jan 2020 - RSPO CP re-suspended FGV's Serting Palm Oil Mill and its oil palm plantations. Tier 1 suppliers shared the FGV's action plans and activities. AAK closely monitored the progress updated by RSPO CP on case tracker.</p> <p>Sept 2020 - US CBP issued WRO against FGV. AAK continued the engagement with Tier 1 suppliers to ensure we comply with US CBP's requirement.</p> <p>May 2021 - FLA pulished its report highlighting the achievement/progress made by FGV. However, FGV still needs to strenghten some areas in terms of labour practices.</p> <p>Mar 2022 - RSPO CP forwarded FGV's verficaton audit report to ASI for review. AAK will continue monitor and respect the final decision by RSPO CP.</p>
First Borneo Group/Mr. Alexander Thaslim	PT Khatulistiwa Agro Abadi PT First Borneo Plantations PT Arjuna Utama Sawit	Indirect	Mighty Earth RRR 14, 18, 23, 40, AAK's Internal Monitoring - Earthqualizer's monitoring report	Apr-19	AAA, GAR, Musim Mas	Deforestation	Tier 1 engaged.	Investigating	<p>Apr 2019 - PT AUS was sold to Borneo Pacific in 2018. No longer under Pactra Group</p> <p>May 2019 - PT AUS informed LC was outside their HGU</p> <p>Dec 2019 - Suspended by Tier 1 Suppliers since Dec 2019.</p> <p>Jan 2022 - AAK's internal monitoring detected new land clearing. The ownership at this point is recorded as Mr. Alexander Thaslim. AAK is linked to PT AUS through Tier 2 supplier, Eagle High Plantation (EHP).</p> <p>Apr 2022 - Tier 1 suppliers confirmed that EHP has stopped sourcing from PT AUS since Sept 2018. It's officially suspended by EHP since Dec 2019.</p> <p>Jul 2022 - AAK reached out to Tier 1 suppliers on RRR 40.</p>
First Resources	Ketapang Agro Lestari	Indirect	Mighty Earth RRR 21	Nov-19	BLC, Musim Mas, Sime Darby, Wilmar	Deforestation	Resolved	Out of scope	<p>Nov 2019 - According to Tier 1 Supplier, HCS/HCV assessment has been duly conducted prior the land clearing. The land development was guided by the outcome of the HCV/HCS assessment. No HCV/HCS area has been cleared.</p> <p>Nov 2020 - AAK's internal monitoring system with Earthqualizer flagged alerts at PT KS. We reached out Tier 1 suppliers for more information.</p>
Gagah Putra Satria	PT Kumai Sentosa	Indirect	AAK's Internal Monitoring - Earthqualizer's monitoring report	Nov-20	Apical	Peat Development	Resolved	Suspended	<p>Jan 2021 - Soil Assessment conducted in 2014 and no protected peatland in the area (based on local definition)</p> <p>Nov 2021 - Local government revised PT KS map from peat to mineral soil in 2015.</p> <p>Mar 2022 - Suspended by Tier 1 supplier since Dec 2021</p> <p>Oct 2022 - Suspended by AAK. The suspension notice was shared to Tier 1 suppliers.</p>
GAMA/KPN Corp	Sumatera Unggul Makmur Agrinusa Persada Mulia	Direct	Mighty Earth RRR 3, 18, 20, 28	Jun-22	Cargill, Mewah, Wilmar	Deforestation	Resolved	Out of scope	<p>Sep 2019 - Supplier informed that land clearing happened outside of concession. This land is not owned and controlled by PT SUM due to Villages Boundary Dispute since 2011.</p> <p>Oct 2019 - Gama has imposed a moratorium on land clearing July 2018, no land clearing was carried out since then. The area in question are outside PT Agrinusa Persada Mulia's HGU concession area. The land clearing was carried out by communities for farming; and by PT. BPUP (Bangun Bina Utama Papua) for road construction.</p> <p>Jul 20 - The area in question belongs to the local community. Supplier informed that Land Clearing for non-palm crops (e.g. okra &amp; rubber) was not conducted by the company, it happened outside their concession boundary.</p> <p>Jul 2018 - Tier 1 supplier engaged with PT GSL on stop buying illegal FFB. GSL committed to blacklist illegal FFB. Traceability data supplied to Tier 1 for monitoring.</p>
Gemilang Sawit Lestari	Gemilang Sawit Lestari	Indirect	Eyes on the Forest - Enough is Enough - Tesso Nilo	Jun-18	AAA	Sourcing illegal FFB	Resolved	Case closed	<p>Given the positive engagement outcomes between our Tier 1 suppliers and GSL, we consider the case is closed.</p>

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Genting Plantations	PT. Citra Sawit Cemerlang PT. Permata Sawit Mandiri PT Susantri Permai PT Surya Agro Palma PT Kapuas Maju Jaya PT Dwie Warna karya	Indirect	RSPO CP Dec 2016 / Greenpeace Final Countdown Sept 2018 / ME RRR 14/15/16/17/20	Dec-16	IOI, ISF, Mewah, Sime Darby, Wilmar	Forest, peat clearance	Resolved	Case closed	<p>May 2019 - RSPO CP closed case on PT PT SP, PT KMJ, PT DWK. Informed by Tier 1 suppliers that moratorium in place in PT CSC.</p> <p>Jun 2019 - Informed by Tier 1 suppliers that PT PSM was not belonged to Genting since 2017.</p> <p>Feb 2020 - HCSA peer review completed.</p> <p>Oct 2022 - AAK reached out to Tier 1 suppliers to follow up status. Genting Plantation confirmed that all land development was determined to be in line with HCV/HCS assessment. It was clarified that the land clearing happened outside the identified HCS area or by local villagers. HCV and HCS requirement was socialized to the local villagers to ensure further compliance.</p>
Global Enterprise Sdn Bhd	Bulungan Surya Mas Pratama	Indirect	Mighty Earth RRR 21	Nov-19	BLC, Cargill, IOI, Mewah, Wilmar	Deforestation	Resolved	Out of scope	Nov 2019 - According to Tier 1 Supplier, land clearing was not conducted by the company, it happened outside their concession boundary.
Global Palm Resources	PT Prakarsa Tanji Sejati	Indirect	Mighty Earth RRR 14	Apr-19	Cargill, Sime Darby	Deforestation	Resolved	Out of scope	Apr 2019 - The investigation concluded that the land clearing occurred outside of the company's concessions.
Global Sawit Semesta	Global Sawit Semesta	Indirect	RAN Leuser Watch	Sep-19	AAA	Sourcing illegal FFB	Resolved	Case closed	<p>Jun 2021 - Moratorium in place. Committed to NDPE policy</p> <p>Jul 2021 - PT GSS commuted to action plan implemented by Tier 1 supplier.</p> <p>Oct 2021 - Tier 1 supplier continued ensuring all sources from PT GSS are traceable and NDPE compliant</p> <p>Dec 2021 - Case closed by Tier 1 supplier.</p> <p>Case closed by Tier 1 suppliers. AAK and our Tier 1 suppliers will continue monitoring the progress.</p>
Golden Agri Resources	PT Kresna Duta Agroindo PT Satya Kisma Usaha	Direct	RSPO CP Golden Veroleum / Corruption Case, AAK's Internal Monitoring - Earthquaker's monitoring report	Jun-18	GAR	Human rights violations, land right	Tier 1 engaged.	Monitoring	<p>Jun 2018 - AAK received a letter from FPP regarding the land conflicts in PT KDA. Grievance process initiated with Tier 1 supplier. GAR rebutted with a statement sent to the village and local authorities.</p> <p>Jul 2018 - "High Risk in the Rainforest" report published by Milieudefensie (Friends of the Earth Netherlands) and Friends of the Earth USA alleging that GVL (Golden Veroleum Liberia) "has faced consistent and well-documented allegations of human rights violations, environmental degradation and disregard for communities' land rights. The report further claims that as GAR is the main investor in GVL. Following up from GAR's grievance tracker, GVL is investigating new allegations about forest clearance contained in the latest reports. GAR has asked GVL for a detailed response to all the claims made in the latest report. GVL announced voluntary, time-bound suspension of its RSPO membership and action plan to review and strengthen its sustainability practices within 12-18 months.</p> <p>Sept 2018 - GAR and TFT team completed a field review and gap assessment of sustainability policies / practices. Report and action plan currently being reviewed.</p> <p>Apr 2019 - GVL published an update on its Sustainability Action Plan.</p> <p>May 2020 - GAR requested and received information from GVL re allegations by NGOs Milieudefensie (FOE) and SDI.</p> <p>May 2021 - AAK detected 3ha peat land clearance alerts at PT Satya Kisma Usaha through Earthquaker's monitoring system. GAR investigated and confirmed the clearance occurred outside concession boundary. The case is deemed out of scope.</p> <p>Nov 2021 - On the HCSA grievance - GVL has provided further feedback to HCSA re the time-bound plan as requested by HCSA.</p> <p>Jan 2022 - GVL's efforts in community remediation and development were recognised separately by two civil society groups in Liberia.</p> <p>Jun 2022 - GVL received revised timebound plans for two communities from the HCSA. GVL has already started implementing the plan while awaiting further clarifications from the IGP.</p>
Goodhope Asia Holdings	Nabire Baru Sariwana Adi Perkasa PT Sumber Hasil Prima PT Rim Capital	Indirect	RSPO CP Apr 2016 / Greenpeace / ME RRR 12, 19 & 22	Apr-16	AAA, GAR, Mewah, Unitata, Wilmar	Deforestation, peatland destruction	Resolved	Case closed	<p>Dec 2016 - case registered at RSPO CP</p> <p>May 2017 - Through Tier 1 suppliers' engagement, Goodhope committed to Sustainability policy and monthly progress update.</p> <p>Sept 2017 - Goodhope engaged with Greenpeace and HCSA Steering Group on case in Nabire.</p> <p>Feb 2019 - PT Nabire Baru case closed by RSPO CP</p> <p>Sept 2019 - Land clearing at PT SHP alleged in RRR 19 carried out by local communities. Case closed by ME.</p> <p>Dec 2019 - Tier 1 suppliers confirmed no land clearance at PT RIM Capital since 2012. The land clearance outside concession. The area in question (-2.661, 112,231) is located outside of RIM Capital's concession. While another area (-2.689, 112.227) belongs to the communities, where the landowners have no intent to relinquish their land to the company.</p> <p>Given the positive engagement outcomes between our Tier 1 suppliers and Goodhope, we consider the case is closed.</p>
Grupo Hame	Repsa I	Direct	Coalition of NGOs including RAN, FOTE, and Oxfam	Jun-15	Grupo Hame	Human rights violations, labour abuses	Resolved	Suspension lifted	<p>Jun 2015 - AAK reached out REPSA and Grupo Hame</p> <p>2016 - AAK suspended purchasing from REPSA. We continue engaging with Grupo Hame to improve their practices.</p> <p>Feb 2017 - REPSA released second action plan progress report. Third report was released in May 2017.</p> <p>2018 - NDPE policy in place</p> <p>April 2020 - REPSA continued to published their Sustainability Plan and progress report quarterly.</p> <p>Jan 2021 - REPSA has met the expectations of AAK's grievance process. Given the positive progress in Grupo Hame and REPSA, the suspension on REPSA is lifted.</p>
Hardaya Plantations Group (HPG)	Hardaya Inti Plantation	Indirect	Greenpeace Case Studies Dec 2017	Dec-17	AAA, Wilmar	Deforestation	Resolved	Moratorium	<p>Dec 2017 - AAK reached out Tier 1 supplier on Greenpeace's report. Tier 1 supplier confirmed moratorium in place. HIP to work with Aidenvironment in developing NDPE policy.</p> <p>May 2018 - Several meetings with Aidenvironment to seek consultation in NDPE compliance.</p> <p>Jan 2019 - In process of HCV-HCSA for all concessions.</p> <p>Sept 2020 - HIP confirmed with Tier 1 that no new land clearing conducted at PT HIP.</p>

**AAK's Grievance Tracker (Updated Dec 2022)**

Parent Company	Concession / Mill	Relationship	Source	Date	Suppliers	Alleged Issue	Status	Stage	Progress
HSA / PIL	-	Indirect	Mighty Earth RRR 5, 7, 9-13 / Greenpeace Final Countdown Sept 2018	Jun-18		Deforestation	Resolved	Suspended	Suspended by AAK
IJM Plantations	Prima Bahagia Permai PT Prima Alunga	Indirect	Greenpeace Case Studies Dec 2017, ME RRR 20	Dec-17	AAA, IOI, Mewah, Unitata, Wilmar	Deforestation	Resolved	NDPE Policy	Jan 2018 - AAK reached out Tier 1 suppliers on Greenpeace's report. Feb 2018 - Moratorium in place. Jun 2018 - IJM published tim bound action plan. Nov 2018 - Completed HCV-HCS Assessment. Feb 2019 - IJM pulished NDPE policy. July 2019 - Tier 1 suppliers confirmed that PT PBP continues to maintain its moratorium. Jan 2020 - AAK reached out Tier 1 suppliers on ME RRR. Tier 1 suppliers confirmed land clearing outside PT PBP's concession boundary Dec 2020 - HCV-HCS integrated assessment report finalized and published.
Incasi Raya	PT Sumatera Jaya Agro Lestari PT Arvenasepakat PT Makmur Agro Lestari	Indirect	Eyes on the Forest - Enough is Enough - Tesso Nilo / ME RRR 10, 17 & 23, 25	Jun-18	Musim Mas, Wilmar	Sourcing illegal FFB/Deforestation & Peat development	Resolved	Out of scope	Mar 2019 - Incasi Raya confirmed with Tier 1 suppliers that PT SIAL has conducted HCS/HCV assessment since 2017. Moratorium in place for further investigation since Mar 2019. The land clearing is guided by the outcome of the assessments. Aug 2019 - PT SIAL confirmed no palm planting at the reported area, only cover crop. Sept 2019 - Land clearance at PT Arvenasepakat was conducted by local communities. Police report has been lodged. Jan 2020 - Tier 1 supplier confirmed that PTMAL is not located at Central Kalimantan as stated in RRR 23.
Indo Agri / Salim Group / Lonsum	-	Indirect	Greenpeace Case Studies Dec 2017 / ME RRR 6, 9 & 20 / RSPO CP Oct 2016 / RAN 2015	Dec-17		Deforestation, land disputes, labour abuse, Human Right Violations	Resolved	Suspended	Suspended by AAK
Instant Star Holdings Sdn Bhd	Aspirasi Kristal (M) Sdn Bhd (area A) Aspirasi Kristal (M) Sdn Bhd (area B)	Indirect	Mighty Earth RRR-30	Aug-20	AAA, IOI, Mewah	Deforestation	Resolved	Not in Supply Chain	Aug 2020 - Tier 1 supplier informed that moratorium in place at AK in Jul 2020. No clearing activities in Satria Eramaju. Sept 2020 - AK informed Tier 1 suppliers that the land clearance was for construction of terraces and road development. Tier 2 supplier, IJM suspended FFB supply from AK.
IOI Corporation	Pelita Plantation Mekassar Estate Gomali Estate & Segamat Estate	Direct	RSPO CP / Greenpeace Final Countdown / Petition filed to US CBP by Andy Hall / Finwatch	Sep-18	IOI, ISF, Mewah, Unitata	Land Conflict, FPIC, Workers' Right	Tier 1 engaged.	Monitoring	Sept 2018 - AAK started monitoring the case on Pelita Plantation through RSPO CP. Same time, AAK reached out IOI on Greenpeace report. Oct 2018 - IOI shared official response on Greenpeace report. Jul 2019 - The resolution plan developed by IOI and RSPO was accepted by all communities at Pelita. July 2021 - IOI published its statement in response to Finwatch's report on Mekassar Estate. AAK monitored the progress closely through direct engagement with IOI and their grievance log. Jun 2021 - A petition filed to US CBP by Migrant Worker Rights Specialist, Andy Hall. The allegation focus labour allegations at Gomali and Segamat Estate, Malaysia. Meantime, Finwatch report highlighted labour issues at Mekassar Estate. AAK reached out IOI directly to understand their progress. Jul 2021 - IOI engaged BSR, as sustainability consultancy, to develop and facilitate a Sustainability Consultation Forum (SCF). Aug 2021 - IOI shared their progress update regarding internal investigation outcome. IOI confirmed that engagement with Andy Hall was in progress. Latest update could be found on IOI's grievance log. Oct 2021 - Independent assessment against all forced labour indicators was completed. Jan 2022 - IOI shared updates on the development of solution for responsible recruitment practices. In addition, IOI participate in the National Action Plan on Forced Labour (NAPFL) 2021-2025 and set up a working group to find the best approach to legalize undocumented workers in Sabah. Mar 2022 - AAK will continue monitoring the progress through IOI's grievance log, RSPO case tracker, and direct engagement with IOI.
Jhonlin Group	PT Senabangun Aneka Pertiwi PT Multi Sarana Agro Mandiri PT Jhonlin Agro Lestari	Indirect	Mighty Earth 9, 11, 35, AAK's Internal Monitoring - Earthquaker's monitoring report	Oct-18	Sime Darby	Deforestation	Resolved	Suspended	Oct 2018 - AAK investigated internally and confirmed no sourcing from Jhonlin Group in the supply chain. Nov 2020 - AAK reached out to Tier 1 supplier on EQ deforestation alerts. Jhonlin Group issued stop work order in their oil palm concession.
Kalimantan Sawit Kusama	Fajar Saudara Lestari	Indirect	Mighty Earth RRR 22	Dec-19	Cargill, Wilmar	Deforestation	Resolved	Out of scope	Dec 2019 - According to Tier 1 Supplier, the area in question in Fajar Saudara Lestari (PT FSL) was caused by fire incidents triggered by extreme dry weather conditions in Indonesia. Fire outside PT FSL concession area has spread into their concession and cause the fire in PT FSL during the dry period.
Kencana Agri Ltd	PT Agri EastBorneo Kencana	Indirect	AAK's Internal Monitoring - Earthquaker's monitoring report	Nov-20	AAA, GAR, Musim Mas, Sim Darby, Wilmar	Deforestation	Tier 1 engaged.	Moratorium & NDPE Policy	Dec 2020 - PT AEK confirmed the clearance was for plasma development. Jan 2021 - Moratorium in place. Pending HCV/HCS assessment.
Kirana Megatara	Putra Katingan Pratama	Indirect	Mighty Earth RRR 17	Jul-19	AAA, Cargill, Musim Mas, Wilmar, GAR	Other n-forest habitat or HCV degradation	Resolved	Out of scope	Jul 2019 - Not a direct or indirect supplier to AAK, confirmed by Tier 1 suppliers (Nov 2021, Feb 2022)
KLK Berhad	Menteng Jaya Sawit Perdana	Indirect	Mighty Earth RRR 18	Aug-19	AAA, BLC, Cargill, GAR, Musim Mas, IOI, Mewah, Wilmar, Sime Darby	Peat development	Resolved	Out of scope	Aug 2019 - The alleged area is located within PT MJSP's permit area (izin lokasi). It is however no longer within the management control of PT MJSP, as in Y2016 the area has been gazetted by Ministry of Environment and Forestry (Kementerian Lingkungan Hidup & Kehutanan "KLHH") as Community Forest Plantation [Hutan Tanaman Rakyat ("HTR")] area. A copy of the Ministerial Decree letter [Surat Keputusan Menteri] from KLHH and the location map of the HTR area relative to the alleged area is attached here. It is a local government's development programme for the local community in collaboration with Gabungan Kelompok Tani Hutan ("Gapoktan") and is monitored by the Forest Agency (Dinas Kehutanan).
Kwantas	Kwantas Pelita Plantations (Balingan) Sdn Bhd	Indirect	Mighty Earth RRR 14	Apr-19	Cargill, Mewah	Other n-forest habitat or HCV degradation	Resolved	Out of scope	Apr 2019 -The company was not involved in the land clearing. While the clearing took place within Kwantas Pelita's boundaries, the land is not under the company's control as it has not been acquired from the local owner. Feb 2019 - AAK reached out Tier 1 suppliers on ME RRR.
LKPP Corporation Sdn Bhd	PKPP Plantation Sdn Bhd	Indirect	Mighty Earth RRR 30, 31 / AAK's Internal Monitoring - Earthquaker's monitoring report,	Feb-19	IOI, ISF, Mewah	Deforestation	Tier 1 engaged.	Monitoring	Jan 2021 - Moratorium in place Oct 2021 - NDPE policy being adopted. Recovery projects in Meropoh, Kuala Lipis (202ha of forest area) and Bebar Pekan (103ha of peat)
Lyman Agro	PT Bonti Permai	Indirect	Mighty Earth RRR 19	Sep-19	Cargill, GAR	Deforestation	Resolved	Out of scope	Sept 2019 - Land clearing occurred outside of the company's concessions and indicates potential community farming.

**AAK's Grievance Tracker (Updated Dec 2022)**

Parent Company	Concession / Mill	Relationship	Source	Date	Suppliers	Alleged Issue	Status	Stage	Progress
Mahkota Group	PT Berlian Inti Mekar (PT BIM)	Indirect	Eyes on the Forest - Enough is Enough - Tesso Nilo	Jun-18	AAA, GAR, Musim Mas, Wilmar	Sourcing illegal FFB	Resolved	Case closed	Sept 2018 - PT BIM partner with Tier 1 suppliers for TTP exercise Sept 2020 - Tier 1 suppliers completed 100% TTP of PT BIM Given the positive engagement outcomes between our Tier 1 suppliers and PT BIM, we consider the case is closed.
Makin Group	PT Krida Dharma Kahuripan PT Mekar Karya Kahuripan Cipta Karsa Kahuripan	Indirect	Mighty Earth RRR 4, 5, 6, 11, 12, 17, 21	Aug-18	AAA, BLC, Cargill, GAR, Wilmar,	Deforestation	Resolved	Out of scope	Aug 2018 - According to Tier 1 Supplier, the concession does not belong to the company. PT KDK had returned its location permit to the local government in July 2017 as the land was categorized as forest area and could not be converted for production. Jul 2019 - According to Tier 1 Supplier, land clearing occurred outside of the company's concessions. PT MKK ceased business activity since Mar 2022 - Tier 1 supplier, Sime Darby confirmed last purchase in Mar 2021.
Mentari Group	PT Alamsari Lestari	Indirect	AAK's Internal Monitoring - Earthqualizer's monitoring report	Feb-22	AAA, Cargill, Sime Darby	Peatland clearance	Tier 1 engaged.	Moratorium & NDPE Policy	Apr 2022 - AAA confirmed that Mentari group has agreed to NDPE commitment. Moratorium in place. AAA is engaging Mentari Group on HCV/HCSA and Soil Survey. Feb 2022 - AAK reached out to Tier 1 suppliers and Earthqualizer for investigation. Further findings from ME showed that the development of PTD 1815 is for logging and oil palm development. Mar 2022 - EQ's analysis and ME's evidence are complemented to each other. We confirmed the alleged land area is associated with AA Sawit, which means that it is associated to AAK's supply chain via several Tier 1 suppliers. EQ's findings were shared to suppliers and ME. Mewah and ISF confirmed suspension on Jerneh Kemboja until further notice. May 2022 - Wilmar confirmed to AAK that AA Sawit is not a supplier to Wilmar, however Jerneh Kemboja is associated with AA Sawit Group due to their shareholding. Wilmar's investigation is aligned with RRR 38. AA Sawit has also confirmed that they are not a shareholder of PTD 1815. They have immediately ceased their operation at PTD 1815 when the case was brought to their attention a few months ago. Wilmar has requested group level concession maps for LUCA analysis and assess the compliance to NDPE policy. Jul 2022 - ME RRR 40 highlighted deforestation by AA Sawit at PTD 4882, PTD 4085, PTD 4963, PTD 4118, PTD 4177 and PTD 4121. AAK reached out to Tier 1 supplier, Wilmar for investigation. Oct 2022 - AAK suspended AA Sawit. Suspension Notice was shared with Tier 1 suppliers.
Mr Chow Chuin Hai	AA Sawit/Jerneh Kemboja Palm Oil Mill	Indirect	Mighty Earth RRR 38, 40	Feb-22	BLC, ISF, Mewah, Wilmar	Deforestation	Resolved	Suspended	Oct 2021 - AAK's internal monitoring system with Earthqualizer flagged alerts at Kawayoi. We reached out Tier 1 suppliers for more information. Tier 1 supplier confirmed that land is fully developed in 2019. It was log stamping before oil palm. Nov 2021 - Tier 1 suppliers confirmed the land was cleared illegally by local villager. Kawayoi reported the illegal development to Sabah Forestry Department. Apr 22 - Tier 1 supplier confirmed that PT Dewa Rencana Pergangin-angin (DRPA) is no longer in the supply chain due to operational issue since Jan 2022. Oct 2018 - AAK reached out Tier 1 suppliers. Mar 2019 - Tier 1 suppliers AAA, BLC, Cargill, and Musim Mas stopped purchase from Mulia. Dec 2021 - Musim Mas confirmed that the 6.6 ha of deforestation alerts at PT MPG is neither HCV nor HCS area. This area has been assessed and covered under the HCV Report of PT Harisa Agro Lestari and HCS Report of PT Multipersada Gatramegah. This area has undergone the RSPO NPP process. All reports are published and can be easily accessed on HCVRN, HCSA, and RSPO websites, respectively. The October 2020 Public Summary referred in the allegations was not for this area but an extension of PT Multipersada Gatramegah. Jan 2022 - Based on the engagement with MM, the conclusion was drawn: a.) The alleged area is not HCV or HCS area as can be proven by the above clarification. b.) The report that being used by ME is assessment of 2020 Public summary which is prepared for expansion area of PT MPG. The alleged area is not within the scope of the 2020 assessment. c.) The allegation has been peer-reviewed by external third parties, who concluded that the alleged area is neither HCV area nor HCS forest. AAK consider the case is closed as it is out of scope. Jun 2022 - MM informed AAK that they had submitted a complaint to the HCSA since the publication of the ME report without prior consultation of MM might constitute a breach of HCSA rules. The complaint was formally accepted on 13 May 2022 on HCSA Website. Jun 2022 - AAK also received helpful findings from our monitoring partner, Earthqualizer. The area with detected land clearance from the Mighty Earth report has been heavily disturbed since the late 1980s / early 1990s, with intermittent disturbances continuing to present. Upon further review, the area with detected land clearance displayed qualities more consistent of scrub forest (i.e., outside of the HCS threshold).
Mr. Josep Ahlan	Kawayoi Plantation Sdn Bhd	Indirect	AAK's Internal Monitoring - Earthqualizer's monitoring report	Oct-21	IOI, Mewah, Wilmar	Deforestation	Tier 1 engaged.	Out of scope	Oct 2021 - AAK's internal monitoring system with Earthqualizer flagged alerts at Kawayoi. We reached out Tier 1 suppliers for more information. Tier 1 supplier confirmed that land is fully developed in 2019. It was log stamping before oil palm. Nov 2021 - Tier 1 suppliers confirmed the land was cleared illegally by local villager. Kawayoi reported the illegal development to Sabah Forestry Department. Apr 22 - Tier 1 supplier confirmed that PT Dewa Rencana Pergangin-angin (DRPA) is no longer in the supply chain due to operational issue since Jan 2022. Oct 2018 - AAK reached out Tier 1 suppliers. Mar 2019 - Tier 1 suppliers AAA, BLC, Cargill, and Musim Mas stopped purchase from Mulia. Dec 2021 - Musim Mas confirmed that the 6.6 ha of deforestation alerts at PT MPG is neither HCV nor HCS area. This area has been assessed and covered under the HCV Report of PT Harisa Agro Lestari and HCS Report of PT Multipersada Gatramegah. This area has undergone the RSPO NPP process. All reports are published and can be easily accessed on HCVRN, HCSA, and RSPO websites, respectively. The October 2020 Public Summary referred in the allegations was not for this area but an extension of PT Multipersada Gatramegah. Jan 2022 - Based on the engagement with MM, the conclusion was drawn: a.) The alleged area is not HCV or HCS area as can be proven by the above clarification. b.) The report that being used by ME is assessment of 2020 Public summary which is prepared for expansion area of PT MPG. The alleged area is not within the scope of the 2020 assessment. c.) The allegation has been peer-reviewed by external third parties, who concluded that the alleged area is neither HCV area nor HCS forest. AAK consider the case is closed as it is out of scope. Jun 2022 - MM informed AAK that they had submitted a complaint to the HCSA since the publication of the ME report without prior consultation of MM might constitute a breach of HCSA rules. The complaint was formally accepted on 13 May 2022 on HCSA Website. Jun 2022 - AAK also received helpful findings from our monitoring partner, Earthqualizer. The area with detected land clearance from the Mighty Earth report has been heavily disturbed since the late 1980s / early 1990s, with intermittent disturbances continuing to present. Upon further review, the area with detected land clearance displayed qualities more consistent of scrub forest (i.e., outside of the HCS threshold).
Mr. Terbit Rencana Perangin Angin	PT Dewa Rencana Perangin Angin	Indirect	Mongabay	Jan-22	Wilmar	Human Right abuses	Resolved	Suspended	Apr 22 - Tier 1 supplier confirmed that PT Dewa Rencana Pergangin-angin (DRPA) is no longer in the supply chain due to operational issue since Jan 2022. Oct 2018 - AAK reached out Tier 1 suppliers. Mar 2019 - Tier 1 suppliers AAA, BLC, Cargill, and Musim Mas stopped purchase from Mulia. Dec 2021 - Musim Mas confirmed that the 6.6 ha of deforestation alerts at PT MPG is neither HCV nor HCS area. This area has been assessed and covered under the HCV Report of PT Harisa Agro Lestari and HCS Report of PT Multipersada Gatramegah. This area has undergone the RSPO NPP process. All reports are published and can be easily accessed on HCVRN, HCSA, and RSPO websites, respectively. The October 2020 Public Summary referred in the allegations was not for this area but an extension of PT Multipersada Gatramegah. Jan 2022 - Based on the engagement with MM, the conclusion was drawn: a.) The alleged area is not HCV or HCS area as can be proven by the above clarification. b.) The report that being used by ME is assessment of 2020 Public summary which is prepared for expansion area of PT MPG. The alleged area is not within the scope of the 2020 assessment. c.) The allegation has been peer-reviewed by external third parties, who concluded that the alleged area is neither HCV area nor HCS forest. AAK consider the case is closed as it is out of scope. Jun 2022 - MM informed AAK that they had submitted a complaint to the HCSA since the publication of the ME report without prior consultation of MM might constitute a breach of HCSA rules. The complaint was formally accepted on 13 May 2022 on HCSA Website. Jun 2022 - AAK also received helpful findings from our monitoring partner, Earthqualizer. The area with detected land clearance from the Mighty Earth report has been heavily disturbed since the late 1980s / early 1990s, with intermittent disturbances continuing to present. Upon further review, the area with detected land clearance displayed qualities more consistent of scrub forest (i.e., outside of the HCS threshold).
Mulia Sawit	Persada Era Agro Kencana	Indirect	Mighty Earth RRR 9, 10, 11, 12, 15, 20, 25	Oct-18	AAA, BLC, Cargill, Musim Mas	Peat development	Resolved	Not in Supply Chain	Oct 2018 - AAK reached out Tier 1 suppliers. Mar 2019 - Tier 1 suppliers AAA, BLC, Cargill, and Musim Mas stopped purchase from Mulia. Dec 2021 - Musim Mas confirmed that the 6.6 ha of deforestation alerts at PT MPG is neither HCV nor HCS area. This area has been assessed and covered under the HCV Report of PT Harisa Agro Lestari and HCS Report of PT Multipersada Gatramegah. This area has undergone the RSPO NPP process. All reports are published and can be easily accessed on HCVRN, HCSA, and RSPO websites, respectively. The October 2020 Public Summary referred in the allegations was not for this area but an extension of PT Multipersada Gatramegah. Jan 2022 - Based on the engagement with MM, the conclusion was drawn: a.) The alleged area is not HCV or HCS area as can be proven by the above clarification. b.) The report that being used by ME is assessment of 2020 Public summary which is prepared for expansion area of PT MPG. The alleged area is not within the scope of the 2020 assessment. c.) The allegation has been peer-reviewed by external third parties, who concluded that the alleged area is neither HCV area nor HCS forest. AAK consider the case is closed as it is out of scope. Jun 2022 - MM informed AAK that they had submitted a complaint to the HCSA since the publication of the ME report without prior consultation of MM might constitute a breach of HCSA rules. The complaint was formally accepted on 13 May 2022 on HCSA Website. Jun 2022 - AAK also received helpful findings from our monitoring partner, Earthqualizer. The area with detected land clearance from the Mighty Earth report has been heavily disturbed since the late 1980s / early 1990s, with intermittent disturbances continuing to present. Upon further review, the area with detected land clearance displayed qualities more consistent of scrub forest (i.e., outside of the HCS threshold).
Musim Mas	PT Multipersada Gatramegah	Direct	Mighty Earth RRR 37	Dec-21	Musim Mas	Governance, legal or certification problems	Resolved	Out of scope	Oct 2018 - AAK reached out Tier 1 suppliers. Mar 2019 - Tier 1 suppliers AAA, BLC, Cargill, and Musim Mas stopped purchase from Mulia. Dec 2021 - Musim Mas confirmed that the 6.6 ha of deforestation alerts at PT MPG is neither HCV nor HCS area. This area has been assessed and covered under the HCV Report of PT Harisa Agro Lestari and HCS Report of PT Multipersada Gatramegah. This area has undergone the RSPO NPP process. All reports are published and can be easily accessed on HCVRN, HCSA, and RSPO websites, respectively. The October 2020 Public Summary referred in the allegations was not for this area but an extension of PT Multipersada Gatramegah. Jan 2022 - Based on the engagement with MM, the conclusion was drawn: a.) The alleged area is not HCV or HCS area as can be proven by the above clarification. b.) The report that being used by ME is assessment of 2020 Public summary which is prepared for expansion area of PT MPG. The alleged area is not within the scope of the 2020 assessment. c.) The allegation has been peer-reviewed by external third parties, who concluded that the alleged area is neither HCV area nor HCS forest. AAK consider the case is closed as it is out of scope. Jun 2022 - MM informed AAK that they had submitted a complaint to the HCSA since the publication of the ME report without prior consultation of MM might constitute a breach of HCSA rules. The complaint was formally accepted on 13 May 2022 on HCSA Website. Jun 2022 - AAK also received helpful findings from our monitoring partner, Earthqualizer. The area with detected land clearance from the Mighty Earth report has been heavily disturbed since the late 1980s / early 1990s, with intermittent disturbances continuing to present. Upon further review, the area with detected land clearance displayed qualities more consistent of scrub forest (i.e., outside of the HCS threshold).
Musirawas / Asam Jawa Group	-	Indirect	Mighty Earth RRR 6, 10, 11 & 33	Aug-18		Peat Development / Deforestation	Resolved	Suspended	Suspended by AAK
Nafasindo	PT Nafasindo	Indirect	RAN Leuser Watch	Oct-19	GAR	Land Conflict	Resolved	Case closed	Nov 2019 - AAK reached out Tier 1 spller. Nafasindo clarified to Tier 1 supplier that the allegation is made based on wrong dataset. The correct HGU land area remains as forests, community plantations, community settlements and government/public facilities. Case closed by Tier 1 supplier. AAK will continue to monitor the progress with Tier 1 suppliers.
NPC Resources	Sumber Alam Selaras	Indirect	Greenpeace Case Studies Dec 2017, ME RRR 23, 25	Dec-17	IOI, Mewah, Unitata, Wilmar	Deforestation, Fire	Resolved	Case closed	Dec 2017 - AAK reached out Tier 1 suppliers on Greenpeace's report. Feb 2018 - NPC appointed third party to conduct HCV/HCS Sept 2018 - NPC published its NDPE commitments and adopted No Open Burning Policy. Jan 2020 - AAK reached out Tier 1 suppliers on ME RRR. Tier 1 suppliers confirmed that the area was destroyed due to forest fires happened during dry season in Sept 2019. The land use change is caused by fire and is not relevant to deforestation. Sept 2019 - There's no deforestation carried out in the area identified in the report. The land clearing was conducted in area consisted of mixed agriculture land, mostly consists of rubber trees.
Nurdin Tambubolon Corp. (NT Corp)	PT Bintang Sakti Lenggana PT Bangkitgiat Usaha Mandiri	Indirect	Mighty Earth RRR 19, AAK's Internal Monitoring - Earthqualizer's monitoring report	Sep-19	Wilmar	Deforestation	Resolved	Out of scope	Nov 2020 - Our internal monitoring partner, Earthqualizer detected deforestation at PT BUM. Jan 2021 - Tier 1 supplier confirmed that the area planted with other crop before converting to palm. Jul 2021 - Wilmar field visit 22/3/21 verified crops mainly rubber. Supplier also agree to HCV HCS assessment.
Palma Serasih Group	-	Indirect	Mighty Earth RRR 13, 26	Mar-19		Deforestation	Resolved	Suspended	Suspended by AAK

**AAK's Grievance Tracker (Updated Dec 2022)**

Parent Company	Concession / Mill	Relationship	Source	Date	Suppliers	Alleged Issue	Status	Stage	Progress
Peputra Supra Jaya	Marita Makmur Jaya Peputra Masterindo	Indirect	Eyes on the Forest - Enough is Enough - Tesso Nilo 2019 / ME RRR 12 / Eyes on the Forest - Omnibus Law is not an automatic Legalization of illegal plantation 2021	Aug-19	GAR, Musim Mas, Wilmar	Sourcing illegal FFB	Tier 1 engaged.	Monitoring	<p>Jan 2019 - Tier 1 suppliers confirmed that PT Marita Makmur Jaya is not related company to Peputra Group.</p> <p>Apr 2020 - PT PSJ achieved 100% TTP via Tier 1 supplier's traceability exercise.</p> <p>May 2021 - AAK reached out Tier 1 suppliers on EoF report.</p> <p>Oct 2021 - Tier 1 suppliers informed AAK that PSJ has confirmed the legality of its operation.</p>
Perkebunan Nusantara	PT Perkebunan Nusantara II Prafi PT Perkebunan Nusantara I PT Perkebunan Nusantara XIII	Indirect	RAN Leuser Watch, Mighty Earth RRR 15, FPP	May-19	GAR, Musim Mas, Wilmar	Deforestation, Human Right Violations, land conflict, water scarcity	Tier 1 engaged.	<p>Case closed for PTPN II</p> <p>Monitoring for PTPN I</p> <p>Investigating for PTPN XIII</p>	<p>May 2019 - AAK reached out Tier 1 suppliers on RAN report. PTPN I confirmed that only replanting and not deforestation. The planting map of PT Blang Tualang estate was shared with Tier 1 suppliers.</p> <p>Jun 2019 - AAK reached out Tier 1 suppliers on ME RRR. Tier 1 suppliers confirmed that Kebun Inti Prafi is not under PTPN II management control.</p> <p>Oct 2019 - ME and Tier 1 suppliers closed case on PTPN II Prafi.</p> <p>Oct 2020 - Commitment to NDPE policy. Moratorium in place. No land clearing or replanting activities in 2020.</p> <p>Mar 2021 - PTPN I in process of HCV/HCS assessment. AAK reached out Tier 1 suppliers on FPP report. PTPN XIII denied the allegation and provided clarification to Tier 1 suppliers.</p>
Pinehill Pacific	Makmur Jaya Malindo	Indirect	Mighty Earth RRR 18	Aug-19	IOI	Deforestation	Resolved	Case closed	<p>Aug 2019 - According to Tier 1 Supplier, Pinehill divested PT MJM. No purchase from Pinehill or PT MJM. Thus, it is not a direct or indirect supplier to AAK</p> <p>Jun 18 - AAK reached out Tier 1 suppliers to initiate the investigation</p> <p>Mar 19 - AAK met with Prosper, together with our Tier 1 supplier to update progress.</p> <p>Apr 19 - AAK imposed suspension on Prosper Group.</p> <p>Jun 19 - NDPE Policy in place. Recovery and remediation plan in progress with GEC.</p> <p>Nov 20 - First progress report on its recovery plan was shared with AAK</p> <p>Sept 21 - Second Progress report on its recovery plan was shared with AAK</p> <p>Oct 21 - Prosper met AAK's re-entry requirements. Suspension lifted.</p> <p>AAK will continue monitor the progress with our Tier 1 suppliers.</p>
Prosper Group	Bewani Oil Palm Plantation	Indirect	Chain Reaction June 2018 / Greenpeace Final Countdown Sept 2018	Jun-18	IOI, Mewah, Unitata	Deforestation, Land conflict	Resolved	Suspension lifted	<p>Aug 2021 - AAK reached out to Tier 1 suppliers on RRR. The report claimed that 60 hectares of tree cover loss within the Martabe Mine area of PT Agincourt Resources (PT AR) between January 2016 and December 2018. There were 42 ha of tree cover loss between Jan 2019 and Dec 2020. According to Tier 1 suppliers, AAL has adopted sustainability policy since 2015.</p> <p>May 2021 - PT AAL confirmed that PT AAL and PT Agincourt Resources are two companies operating in two different industries (PT AAL in palm oil and PT Agincourt Resources in mining under PT United Tractor) and therefore in this case PT AAL is not in a position to answer operational issues related to PT Agincourt Resources.</p> <p>Nov 2021 - According to Tier 1 Supplier, the land clearing at PT Agincourt Resources is not related to oil palm development. PT AAL and PT Agincourt Resources are different companies and operate independently as separate legal entities. In addition, they understand that PT AAL has initiated direct communication with Mighty Earth and have linked Mighty Earth with PT Agincourt Resources/ PT United Tractor for further engagement. Deforestation linked to mining operation is outside the scope of palm NDPE policy</p> <p>Apr 2022 - Tier 1 supplier informed AAK that constructive attempts to engage WALHI was declined. However, AAL was engaged by Wilmar and P&amp;G. In March 2022, P&amp;G commissioned and funded EcoNusantara (ENS), an independent advisory and consultancy expert to conduct field verification of the grievances submitted. The selection of ENS was made in consultation and alignment with WALHI and the local communities, PT AAL and Wilmar. For details information, please refer to Wilmar's grievance listing.</p> <p>Oct 2022 - AAK suspended AAL. Suspension notice was shared to Tier 1 suppliers. Despite the suspension on AAL, we are still closely monitoring the progress. Please find below AAL's public response: <a href="https://www.astra-agro.co.id/response-to-the-allegations-of-land-rights-environmental-abuses/">https://www.astra-agro.co.id/response-to-the-allegations-of-land-rights-environmental-abuses/</a></p>
PT Astra Agro Lestari	PT Agincourt Resources Tbk PT Agro Nusa Abadi (PT ANA) PT Lestari Tama Teladan (PT LTT) PT Mamuang	Indirect	Mighty Earth RRR 33, 34, 36, FPP, Friends of Earth/WALHI	Apr-21	AAA, BLC, Cargill, GAR, Musim Mas, Mewah, Wilmar	Tree cover loss linked to Martabe Gold Mine, Land grabbing, Human Right abuses	Resolved	Suspended	<p>Apr 2021 - AAK reached out to Tier 1 suppliers on RRR. The report claimed that 60 hectares of tree cover loss within the Martabe Mine area of PT Agincourt Resources (PT AR) between January 2016 and December 2018. There were 42 ha of tree cover loss between Jan 2019 and Dec 2020. According to Tier 1 suppliers, AAL has adopted sustainability policy since 2015.</p> <p>May 2021 - PT AAL confirmed that PT AAL and PT Agincourt Resources are two companies operating in two different industries (PT AAL in palm oil and PT Agincourt Resources in mining under PT United Tractor) and therefore in this case PT AAL is not in a position to answer operational issues related to PT Agincourt Resources.</p> <p>Nov 2021 - According to Tier 1 Supplier, the land clearing at PT Agincourt Resources is not related to oil palm development. PT AAL and PT Agincourt Resources are different companies and operate independently as separate legal entities. In addition, they understand that PT AAL has initiated direct communication with Mighty Earth and have linked Mighty Earth with PT Agincourt Resources/ PT United Tractor for further engagement. Deforestation linked to mining operation is outside the scope of palm NDPE policy</p> <p>Apr 2022 - Tier 1 supplier informed AAK that constructive attempts to engage WALHI was declined. However, AAL was engaged by Wilmar and P&amp;G. In March 2022, P&amp;G commissioned and funded EcoNusantara (ENS), an independent advisory and consultancy expert to conduct field verification of the grievances submitted. The selection of ENS was made in consultation and alignment with WALHI and the local communities, PT AAL and Wilmar. For details information, please refer to Wilmar's grievance listing.</p> <p>Oct 2022 - AAK suspended AAL. Suspension notice was shared to Tier 1 suppliers. Despite the suspension on AAL, we are still closely monitoring the progress. Please find below AAL's public response: <a href="https://www.astra-agro.co.id/response-to-the-allegations-of-land-rights-environmental-abuses/">https://www.astra-agro.co.id/response-to-the-allegations-of-land-rights-environmental-abuses/</a></p>
PT Global Sawit Semesta PT Runding Putra Persada PT Bangun Sempurna Lestari	PT Global Sawit Semesta PT Runding Putra Persada PT Bangun Sempurna Lestari	Indirect	RAN	Sep-22	AAA, GAR, Musim Mas	Sourcing illegal FFB	Tier 1 engaged.	Monitoring	<p>Sept 2022 - AAK was informed of the new RAN's report titled "Carbon Bomb Scandals: Big Brands Driving Climate Disaster for Palm Oil".</p> <p>Oct 2022 - AAK provided initial response including Tier 1 suppliers' investigation and Earthqualizer's analysis to RAN. Based on the spatial analysis by suppliers, the alleged illegal production from Mr. Mahmudin's farm was outside of Rawa Singkil Wildlife Reserve boundary. Mr. Mahmudin had obtained land ownership certificate (SHM) since 2017. We also received confirmation from suppliers that PT GSS has decided to stop sourcing from Mr. Mahmudin from Oct 2022. RAN released a follow-up article titled "Major Indonesian Palm Oil Suppliers Falsely Deny Sourcing Illegal Palm Oil", providing further information on Mr. Mahmudin's farm. It was also found that Ibu Nasti's farm is not only located on 1 location (outside RSWR), but also another farm located inside RSWR. PT BSL decided to stop sourcing from Ibu Nasti since Oct 2022.</p> <p>Nov 2022 - Tier 1 suppliers to conduct on-site verification at Mr. Mahmudin's farm, CV Buana Indah and the alleged coordinates by RAN. Second response was issued to RAN and followed by a meeting with RAN to communicate further on the expectation.</p>

**AAK's Grievance Tracker (Updated Dec 2022)**

Parent Company	Concession / Mill	Relationship	Source	Date	Suppliers	Alleged Issue	Status	Stage	Progress
PT Permata Sawit Mandiri	PT Permata Sawit Mandiri	Indirect	AAK's Internal Monitoring - Earthqualizer's monitoring report, Chain Reaction Report, Environmental Investigation Agency (EIA)	Feb-22	AAA, Musim Mas, Wilmar	Deforestation	Tier 1 engaged.	Suspended	<p>Jun 2019 - Informed by Tier 1 suppliers that PT PSM was not belonged to Genting since 2017. EQ identified the ultimate ownership of PT PSM being an individual, named Mr. Ikhsanudin. PT PSM has been suspended by AAK since year 2020.</p> <p>Feb 2022 - AAK was informed by EQ that PT PSM entered AAK's supply chain through Goodhope. Through our investigation, our tier 1 suppliers confirmed that Goodhope suspended sourcing of fresh fruit bunches (FFB) from PT PSM in Jan 2022.</p> <p>Nov 2022 - AAK reached out to AAK's Tier 1 suppliers and confirmed that Bumitama had once sourced from PT PSM and the suspension had been in place since Aug 2022. Details of clarification was uploaded on Bumitama website with release published on 24 Nov 22 (<a href="https://bumitama-agri.com/wp-content/uploads/2022/11/NR-Bumitama-clarifies-on-its-sourcing-policy-commitments-1.pdf">https://bumitama-agri.com/wp-content/uploads/2022/11/NR-Bumitama-clarifies-on-its-sourcing-policy-commitments-1.pdf</a>).</p>
PT Teguhkarsa Wanalestari, PT Prima Mas Lestari, and PT Asia Sawit Lestari	PT Sawit Sukses Sejati PT Usaha Sawit Ungul	Indirect	Mighty Earth RRR 39, Environmental Investigation Agency (EIA)	May-22	AAA, Musim Mas, Wilmar	Deforestation	Resolved	Not in Supply Chain	<p>May 2022 - AAK reached out to Tier 1 suppliers and Earthqualizer for investigation.</p> <p>May 2022 - AAK does not source any raw material from PT Sawit Sukses Sejati (SSS) or PT Sumber Tani Agung (STA) directly. The name came into our supply chain through several Tier 1 suppliers. PT Sawit Sukses Sejati (SSS) used to supply FFB to PT Sumber Tani Agung (STA) but they are no longer a consistent supplier to PT STA after they built their own mill in 2022. There were some ad-hoc FFB delivery to STA in 2022 when PT SSS's mill running into operational issues. The last delivery was in March 2022. When the allegation of deforestation on PT SSS was brought to PT STA's attention, they have immediately shared the Mighty Earth report with PT SSS for investigation. In the meantime, PT STA has ceased sourcing from PT SSS.</p> <p>Jun 2022 - From EQ's analysis of ownership, EQ considers that PT TKWL to be under Argyle Street Management Group while PT USU and SSS are ultimately owned by Jalan Abesin Ltd. Argyle Street Management is an associated group of Jalan Abesin Ltd through PT Permata Agroindo Jaya and Mr Indra Purnawan (Figure 2). These findings are similar to RRR39. Neither Argyle Street Management Group nor Jalan Abesin Ltd are in our supply chain now. Hence, AAK concludes that it is no longer in supply chain.</p> <p>Nov 2022 - EIA identified the supply chain linkage of PT SSS to AAK via Sikarakara mill. PT. SSS is suspended from Sikarakara mill supply chain since January 2022</p>
Puncak Niaga Holdings Bhd	Danum Sinar Sdn Bhd	Indirect	Mighty Earth RRR 14, 16, 19, 20, 23	Apr-19		Deforestation	Resolved	Not in Supply Chain	Jan 2020 - Not a direct or indirect supplier to AAK
QL Resources Bhd	PT Pipit Mutiara Indah	Indirect	Mighty Earth RRR 21, 27, 28	Nov-19	ISF, Mewah, Unitata, Wilmar	Deforestation	Resolved	Case closed	<p>Nov 2019 - AAK reached out Tier 1 suppliers on ME RRR. PMI clarified that the area has been cleared several years back. However, no HCS/HCV assessment conducted. Based on this, Tier 1 supplier, Wilmar suspended PMI for its non-compliances.</p> <p>Feb 2020 - Moratorium in place. QL to conduct HCV/HCSA prior any new land development. Committed NDPE policy.</p> <p>Apr 2020 - Wilmar lifted suspension on QL as the Group has met all re-entry criteria.</p> <p>AAK considered the case closed and will continue monitor the progress with our Tier 1 suppliers.</p>
RGE Group	Usaha Sawit Unggul	Indirect	Mighty Earth RRR 17, 20	Jul-19	AAA, Musim Mas, Sime Darby, Wilmar	Other n-forest habitat or HCV degradation, Peat development	Resolved	Out of scope	Jul 2019 - Land clearing was not conducted by the company, it happened outside their concession boundary.
Rimbunan Hijau Group	Jaya Tiasa Holding Berhad - Eastern Eden Estate Gifford Ltd LPF 0024, LPF 0029, LPF 0026 Poh Zhen Sdn Bhd Woodjaya Sdn Bhd (Lot 197) RH Plantation (Selangor Estate) Timrest Sdn Bhd Rimbunan Sawit Sdn Bhd (Simunjan Estate) PJP Pelita Lundu Plantation Sdn Bhd	Indirect	Greenpeace Final Countdown Sept 18 / ME RRR 12, 17, 18, 19, 20, 26, 21, 29 / Global Witness - The true price of palm oil Oct 21 / AAK's Internal Monitoring - Earthqualizer's monitoring report	Sep-18	IOI, Wilmar	Deforestation, FPIC, Human Right violations, Tax Evasion, Corruption	Resolved	Suspended	<p>Sept 2018 - AAK reached out Tier 1 suppliers on Greenpeace Report.</p> <p>Jan 2019 - Jasa Tiasa has NDPE policy in place. Moratorium in place.</p> <p>Feb 2020 - AAK reached out Tier 1 suppliers continuously on ME RRR. Through supplier verification, the following updates confirmed the case status:</p> <ul style="list-style-type: none"> <li>- LPF 0024, 0026, 0029 - Not related to oil palm development and are out of our current scope</li> <li>- Poh Zhen Sdn Bhd - Not related to oil palm development and are out of our current scope</li> <li>- Rimbunan Sawit Sdn Bhd (Simunjan Estate) - Illegal encroachment by local communities</li> <li>- Woodjaya Sdn Bhd - The alleged area is an NCR land. Land clearing by local communities for pineapple planting</li> <li>- Timrest Sdn Bhd - Land clearance outside concession boundary</li> <li>- RH Plantation (Selangor Estate) - Not related to oil palm development and are out of our current scope</li> <li>- PJP Pelita Lundu Plantation Sdn Bhd - The alleged area is owned by smallholder.</li> </ul> <p>Jul 2021 - AAK reached out Tier 1 suppliers on Global Witness Report. RH provided evidence of engagements with Global Witness since 2017; RH reaffirmed FPIC taken place; operation is compliant with legal requirement.</p> <p>Oct 2022 - AAK suspended RH Group. Suspension Notice was shared to Tier 1 suppliers.</p>
Samling Group	LPF 008/Merudi & Batu Belah LPF/0006 Samling-Lana Samling Jelalong LPF 0007 Parts 1, 2 & 3 Syarikat Samling Timber Sdn Bhd (LPF 0014) Tunas Borneo Plantation	Indirect	Greenpeace Moment of Truth March 2018 / ME RRR- 11, 13, 15, 16, 17, 18, 19, 20, 21, 24, 25, 26, 27, 30	Mar-19	BLC, Cargill, Musim Mas, IOI, ISF, Mewah, Sime Darby, SOP, Wilmar	Deforestation	Resolved	Suspended	June 2020 - According to Tier 1 Suppliers, it is not a direct or indirect supplier to AAK. Samling group suspended by AAK
Sampoerna Agro	PT Usaha Agro Indonesia	Indirect	MapHubs Forest Report / Mighty Earth RRR 22	Dec-19	Cargill, Wilmar	Deforestation	Resolved	Out of scope	Feb 20 - Land clearing was not conducted by the company. The area in question belongs to community, where the landowners have no intent to relinquish their land to the company.
Samudera Sawit Nabati	PT Samudera Sawit Nabati	Indirect	RAN Leuser Watch	Sep-19	GAR	Sourcing illegal FFB	Resolved	Not in Supply Chain	<p>Sept 2019 - AAK reached out Tier 1 supplier on RAN report. Tier 1 supplier made a public statement to RAN.</p> <p>Nov 2019 - FFB sourcing verified by Tier 1 supplier via traceability assessment. PT SSN confirmed no sourcing from alleged companies in RAN report.</p> <p>Mar 2020 - Verified 100% TTP via Tier 1 supplier's traceability assessment.</p>



**AAK's Grievance Tracker (Updated Dec 2022)**

Parent Company	Concession / Mill	Relationship	Source	Date	Suppliers	Alleged Issue	Status	Stage	Progress
Samuel International Group	PT Prasetya Mitra Muda Blok II PT Bina Sarana Sawit Utama	Indirect	Mighty Earth RRR 6 & 19	Sep-18	GAR, Wilmar	Deforestation	Resolved	Case closed	<p>Sept 2018 - AAK reached out Tier 1 suppliers. PT PMM confirmed that land clearing in Blok II was conducted by illegal encrocher. Moratorium in place at Blok I as separate land clearing.</p> <p>Oct 2018 - PT PMM carried out HCV and HCS assessments.</p> <p>Seot 2019 - BSSU shared its ILOK map with Tier 1 suppliers. Land clearance reported in ME RRR 19 is more than 70km outside BSSU concession.</p> <p>Sept 2020 - PT BSSU confirmed with Tier 1 suppliers that the land clearing is outside concession. PT PMM received Satisfactory result from HCVRRN on its HCV report peer review.</p> <p>Apr 2020- Case closed by ME and Tier 1 suppliers</p>
Shin Yang Group	Dataran Seping Sdn Bhd (Adam Oil Palm Estate) Licensed to Plant Forests LPF/0039 Zedtree SB Shin Yang LPF 0018 Linau Mewah Group Sdn Bhd Linar Sinar Oil Palm Estate	Indirect	Mighty Earth RRR 4, 13, 15, 17, 18, 20, 25, AAK's Internal Monitoring - Earthqualizer's monitoring report	Aug-18	BLC, IOI, SOP	Deforestation, Peat loss	Resolved	Out of scope	<p>Aug 2018 - AAK first reached out to Tier 1 suppliers. SOP explained its ownership structure between the company and SY. Our Tier 1 suppliers confirmed that SOP and SY are two separate legal entities.</p> <p>Mar 2019 - OP has commenced discussion with Shin Yang on the allegations of peat soil in Belaga area. Preliminary studies identify the area as mineral soil, with no peat in the region.</p> <p>Jun 2019 - Tier 1 supplier - Bunge LC suspended SY.</p> <p>Nov 2019 - Tier 1 suppliers confirmed that the land clearance at Dataran Seping Sdn Bhd - Adam Oil Palm Estate was found to be due to encroachment by some local communities for the purpose of paddy planting.</p> <p>Dec 2019 - Tier 1 suppliers confirmed that the land clearance at Dataran Linau Sdn Bhd (Lot 1 Block 14 Murum LD) was not within their concession. The relevant concession maps had been shared with Tier 1 suppliers for verification.</p> <p>Sept 2021 - Tier 1 suppliers confirmed that the land clearance at LPF 0019 was not related to oil palm. Shin Yang Oil Palms Division (SYOP) confirming that it has differentiated management control from Shin Yang Forestry, supported by SYOP's Organisation Chart.</p>
Sime Darby	SD Plantation (Derawan SOU33) Sime Darby Plantations (Malaysia Operation)	Direct	Mighty Earth RRR 19 / A petition filed to US CBP by Liberty Shared	Sep-19	Cargill, GAR, IOI, Mewah, Sime Darby, Wilmar	Deforestation, Forced labour, child labour	Tier 1 engaged.	Monitoring for Sime Darby Plantations (Malaysia Operation)	<p>Sept 2019 - AAK reached out SDP on ME RRR. Desktop analysis and ground truthing confirmed that the flagged land clearance occurred outside SDP's operational area (approximately 100m away from Rajawali Estate boundary)</p> <p>Dec 2019 - RSPO published latest boundary map of SDP's concessions in Sarawak. SDP shared further clarification directly with ME. Case closed by ME.</p> <p>Jul 2020 - AAK reached out SDP on the petition filed by Liberty Shared.</p> <p>Dec 2020 - US CBP issued a WRO against all SDP and affiliated Malaysian entities. AAK continued the engagement with SDP and Tier 1 suppliers to ensure we comply with US CBP's requirement.</p> <p>Jun 2021 - SDP appointed Human Right Experts to its Expert Stakeholder Human Rights Assessment Commission.</p> <p>Jul 2021 - Two experts resigned from the panel and the Commission was dissolved while the independent evaluation takes place.</p> <p>Jan 2022 - US CBP determined that certain Sime Darby Plantation Berhad(SDP) palm oil products are produced using convict, forced or indentured labour.</p> <p>Feb 2022 - SDP shared an announcement on several improvement to its governance structures, policies, and procedures. SDP committed to reimburse recruitment fee to its current foreign workers and improve the recruitment practices.</p> <p>Mar 2022 - SDP has informed that the WRO has been converted into a "Finding" by the USCBP. SDP has released a statement via press release in response to the notice and will continue to cooperate with the USCBP to resolve the issues.</p> <p>Apr 2022 - Sime Darby is currently undertaking internal audits with independent organisations and will be ready to submit the report by end-April.</p>
SIPEF	PT Agro Muara Rupit	Indirect	Mighty Earth RRR 32	Jan-21	GAR, Musim Mas, Wilmar	Deforestation	Resolved	Case closed	<p>Jan 2021 - Tier 1 suppliers informed that HCS assessment has been updated onto HCSA website.</p> <p>Mar 2021 - Peer review is completed and result is available publicly.</p> <p>May 2021 - EQ's review analysis suggested no deforestation took place in the alleged area. The land reported by Mighty Earth was cleared between 1984 - 2010 and converted to rubber plantation. This analysis is shared to ME.</p> <p>AAK considered the case closed and will continue monitor the progress with our Tier 1 suppliers.</p>
STH Group	Makmur Bersama Asia	Indirect	Mighty Earth- RRR 20	Oct-19	AAA, Cargill, GAR, Wilmar	Deforestation	Resolved	Out of scope	<p>Dec 2019 - According to Tier 1 Supplier, STH informed that the land clearing conducted by local community and it is located outside of PT Makmur Bersama Asia concession boundary. According to STH, PT MBA only conducted study as well as survey in the concession and it has also fulfilled the legal requirements including obtaining the permit of forest zone release.</p>
Sumber Tani Agung	PT Flora Nusa Perdana	Indirect	AAK's Internal Monitoring - Earthqualizer's monitoring report	Nov-20	Musim Mas, Wilmar	Deforestation	Tier 1 engaged.	Monitoring	<p>Nov 2020 - AAK's internal monitoring system with Earthqualizer flagged alerts at PT FNP. We reached out Tier 1 suppliers for more information.</p> <p>Jan 2021 - STA agreed to share its HCV/HCS assessment with Tier 1 suppliers under NDA. Tier 1 suppliers confirmed no LC inside HCS/HCV area.</p>
Sungai Budi	-	Indirect	Chain Reaction Dec 2016 / Greenpeace Final Countdown Sept 2018, Mighty Earth RRR 19 & 28	Dec-16		Clearance of forested peatlands	Resolved	Suspended	Suspended by AAK
Surya Dumai	Kalimantan Agro Kencana	Indirect	Mighty Earth- RRR 20	Oct-19	Cargill, Wilmar	Other n-forest habitat or HCV degradation	Resolved	Not in Supply Chain	Nov 2021 - According to Tier 1 Supplier, The concession does not belong to Surya Dumai. First Resources also clarified that Surya Dumai is not part of First Resources Group. First Resources's controlling shareholder does not have any ownership or hold any management roles in SDG.
Surya Panen Subur	-	Indirect	RAN Last Place on Earth Aug 2015	Aug-15		Deforestation	Resolved	Suspended	Suspended by AAK

**AAK's Grievance Tracker (Updated Dec 2022)**

Parent Company	Concession / Mill	Relationship	Source	Date	Suppliers	Alleged Issue	Status	Stage	Progress
Syaukath Sejahtera (Lukman Zamzam and Asmaul Husna)	PT Dunia Perdana	Indirect	AAK's Internal Monitoring - Earthqualizer's monitoring report	Apr-21	Musim Mas	Deforestation	Tier 1 engaged.	Monitoring	Apr 2021 - AAK's internal monitoring system with Earthqualizer flagged alerts at PT DP. We reached out Tier 1 suppliers for more information. Nov 2021 - PT SS confirmed land development at PT DP. PT DP is in progress carrying out HCV/HCS assessment.
Ta Ann	Ladang Selezu, LPP 0010	Indirect	Mighty Earth RRR 15, 16, 35 / AAK's Internal Monitoring - Earthqualizer's monitoring report	May-19	BLC, Cargill, Mewah, Sime Darby, Wilmar	Deforestation	Resolved	Out of scope	Jun 2019 - Tier 1 Supplier has initiated engagement with Ta Ann since May 2019 to seek clarifications on allegation of deforestation. Ta Ann has provided written commitment in adhering to suppliers NDPE policy and shared their concession maps for further investigation. Moratorium has been put in place. Field assessment conducted and verified that the deforestation happened outside Ladang Selezu's concession boundaries Aug 2021 - AAK reached out Tier 1 suppliers on RRR 35. According to Tier 1 Supplier, the land clearing is not related to oil palm development
Teladan Prima Group	Teladan Palma Perkasa, Tanjung Buyu Perkasa Plantation	Indirect	Mighty Earth RRR 20, 21, 26	Nov-19	Cargill, GAR, Wilmar	Deforestation	Resolved	Out of scope	Nov 2019 - The concession in question does not belong to Teladan Group, as their location permit expired for more than 2 years. No activities were carried by Teladan Group since 2016 Apr 2020 - According to Tier 1 Supplier, land clearing was not conducted by the company. Based on the concession map our supplier received, it was verified that the land clearing happened outside their concession boundary. Jun 2020 - Mighty Earth has reviewed the concession boundary shared by GAR that indicates that the land clearing was outside PT TBP concession. Mighty Earth has therefore agreed to close this case. Sept 2016 - AAK engaged with Tier 1 engaged on Greenpeace report.
TH Plantations	Persada Kencana Prima (PT PKP) Hydroflow Sdn Bhd Ladang Tabung Haji TH Pelata Meludam Sdn Bhd	Indirect	Greenpeace A Deadly Trade Off 2016 / ME RRR 5, 14, 15, 18 / Chain Reaction Report	Sep-16	IOI, ISF, Mewah, Unitata, Wilmar	Deforestation / Clearance of forested peatlands	Resolved	Case Closed	Jun 2017 - Stop work order in place at PT Persada Kencana Prima (PKP). Continuous monitoring by Tier 1 suppliers and THP.
Tianjin Julong	PT Wahana Plantation & Product	Indirect	AAK's Internal Monitoring - Earthqualizer's monitoring report	May-21	Apical	Deforestation	Tier 1 engaged.	Monitoring	May 2021 - AAK's internal monitoring system with Earthqualizer flagged alerts at PT WPP. We reached out Tier 1 suppliers for more information. Jun 2021 - Moratorium in place. HCV/HCS assessment in progress.
Tradewinds	Trans Kenyalang Sdn Bhd	Indirect	Mighty Earth RRR 18	Aug-19	Cargill, Mewah, Musim Mas, Wilmar, Sime Darby	Peat development	Resolved	Out of scope	Aug 2019 - Tradewinds Plantation clarified that the alleged land clearance took place outside concession (which consists of Lingga 1 and Lingga 2 estates). The statement was supported by evidence based on Land Use Change Analysis (LUCA). Feb 2019 - Tier 1 supplier confirmed that the land clearance located outside of HCV/HCS areas.
Triputra Agro Persada	PT Dwiwira Lestari Jaya PT Brahma Binabakti	Indirect	Mighty Earth RRR 12 & 34	Feb-19	AAA, Wilmar	Deforestation	Resolved	Out of scope	Apr 2019 - PT TAP submitted the HCS report to HCSA for peer review. Sept 2021 - Moratorium in place.
TSH Resources Bhd	Bulungan Citra Agro Persada	Indirect	Mighty Earth RRR 21	Nov-19	Sime Darby, Wilmar	Deforestation, Fires	Resolved	Out of scope	Dec 2019 - PT BCAP not in SD S/C. Mills owned by TSH. Engagement with 3rd party suppliers TSH has commissioned Malaysian Environmental Consultants (MEC) to verify the allegation. Where it was concluded that the land use change was caused by fire spread into the concession from neighbouring area. As a RSPo member, TSH strictly adhered to no burn policy, and do not use fire for their land clearing activities.
Union Sampoerna Triputra Persada	Harapan Hibrida Kalbar	Indirect	Mighty Earth RRR 23	Jan-20	Wilmar	Deforestation	Resolved	Out of scope	Feb 2020 - Land clearing was not conducted by the company, it happened outside their concession boundary.
Widya Corporation	Mulia Inti Perkasa (MIP)	Indirect	Mighty Earth RRR 6, 15 & 25, 29	Aug-18	GAR, Wilmar	Deforestation	Tier 1 engaged.	Moratorium & NDPE Policy	Aug 2018 - Moratorium in place and HCV/HCS studies conducted Sept 2019 - According to Tier 1, it is no longer in our supply chain since August 2017.
Wings Group Indonesia	PT Indopenta Sejahtera Abadi and PT Indopenta Sejahtera Abadi A	Indirect	Mighty Earth 19, 20, 21, 27	Sep-19	IOI	Deforestation	Resolved	Not in Supply Chain	
Woodman Group	Adong estate, Liku Estate, Baram Estate	Indirect	Mighty Earth RRR 17, 18	Jul-19	BLC, Cargill, Wilmar	Peat development	Resolved	Out of scope	Jul 2019 - AAK reached out to Tier 1 suppliers on RRR 17. The land clearing is not related to oil palm development Aug 2019 - AAK reached out to Tier 1 suppliers on RRR 18. Supplier confirmed that the land clearing is not related to oil palm development.
WTK Holding Bhd	Southwind Plantation Sdn Bhd Medan Mestika Sdn Bhd	Indirect	Mighty Earth RRR 17, AAK's Internal Monitoring - Earthqualizer's monitoring report	Jul-19	BLC, Cargill, IOI, Mewah, Sime Darby, Wilmar	Deforestation	Resolved	Out of scope	Jul 2019 - According to Tier 1 Supplier, WTK was not involved in the land clearing. The clearance happened either outside their concession boundary or within "Native Dispute Land" inside their boundary. For illegal clearance within "Native Dispute Land", police report has already been lodged.
Yayasan Pahang	YP Plantation Sdn Bhd	Indirect	Mighty Earth RRR 31, AAK's Internal Monitoring - Earthqualizer's monitoring report	Aug-20	IOI, ISF, Mewah, Sime Darby, Unitata	Deforestation, peatland destruction	Tier 1 engaged.	NDPE Policy	Aug 2020 - Tier 1 supplier engaged with YP. Stop work order in place in 17/8/20. Jan 2021 - YP Plantation commenced partnership with NGO, Global Environment Centre, to work on a recover project. The project will conserve and rehabilitate 4800ha of forested and degraded peatland in the Pekan Forest Reserve and buffer zone. YP Plantation and GEC have agreed on objectives for the first 3 years of the project. The full statement can be found on YP Plantation's website. Apr 2021 - AAK detected peat development using Earthqualizer's monitoring system. AAK reached out to Tier 1 suppliers Aug 2021 - NDPE Policy in place. Revised in Jun 21. Mar 2022 - YP published its progress update quarterly on website.
Yayasan Pelajaran Johor	YPJ Plantations Sdn Bhd (Ladang SSI SG Ara)	Indirect	Mighty Earth RRR 32	Jan-21	Mewah	Deforestation	Resolved	Out of scope	Jan 21 - Tier 1 supplier shared the investigation report with AAK. Total concession area of Sungai Ara is less than 90 ha, where the entire concession was largely cleared prior to 2019. The remaining area of less than 5 ha which was developed in January 2019 is a combination of mixed scrub with pioneer species. After January 2019, there was no further land clearing. Since January 2020, the case was brought to YPJ's attention and they have immediately developed a NDPE policy to demonstrate their commitment to adopt NDPE to guide their future development. Feb 21 - EQ analysis review suggested that no land clearing at the reported area since 1995. But land clearing detected in peat area in 2017 and 2018 at different sites. Mar 21 - Tier 1 supplier shared investigation outcome and confirmed the land clearance carried out by local communities a.) Ladang SSI Sg Ara (GPS coordinate: 2.024186, 103.865301) was acquired by YPJ Plantations Sdn Bhd (YPPJ) from Johor State Secretary Incorporated (SSI) in March 2016. b.) The land was initially awarded by the Johor State Government to SSI and it was gazetted as 'Lot Pertanian Kelapa Sawit' (agricultural land for oil palm) back in year 2012. c.) YPPJ is a government-linked company (GLC) to the Johor State Government. YPPJ started the development of the cultivation of oil palm trees in 2018 and completed in early 2019.
Yuwang	Empresa (M) Sdn Bhd	Indirect	Mighty Earth RRR 17	Jul-19	Cargill, Mewah, Sime Darby, Wilmar, IOI, ISF	Deforestation	Resolved	Out of scope	Jul 2019 - According to Tier 1 Supplier, land clearing was not conducted by the company, it happened outside their concession boundary.