

Group	Concession	Grievance Report	Stakeholder	Investigation Outcome	Status
Shin Yang Group	Licensed to Plant Forests LPF/0039 Zedtee SB	Rapid Response Report 4	Mighty Earth	Deforestation incident in a non-palm entity.	Verified as unqualified
Makin Group	PT Krida Dharma Kahuripan	Rapid Response Report 5, 6	Mighty Earth	The concession does not belong to the company. PT KDK had returned its location permit to the local government in July 2017 as the land was categorized as forest area and could not be converted for production.	Verified as unqualified
Fangiono Agro Plantation Group (FAP Agri)	Ketapang Hijau Lestari	Rapid Response Report 9	Mighty Earth	High Carbon Stock assessment at PT Ketapang Hijau Lestari was completed in 2017 by a registered organization with HCSA. Based on our suppliers, there was no land clearing at HCS area identified. FAP Agri has also published their NDPE policy in October 2019.	Verified as unqualified
Mulia Sawit	Persada Era Agro Kencana	Rapid Response Report 9, 10, 11, 12, 15, 25	Mighty Earth	Not a direct or indirect supplier to AAK	Verified as unqualified
Samling Group	LPF/0006 Samling-Lana	Rapid Response Report 11, 15	Mighty Earth	Deforestation incident in a non-palm entity.	Verified as unqualified
Rimbunan Hijau Group	Jaya Tiasa Holdings Berhad	Rapid Response Report 12	Mighty Earth	The land clearing is not related to oil palm development	Verified as unqualified
Triputra Group	Dwiwira Lestari Jaya	Rapid Response Report 12	Mighty Earth	HCV and HCS assessments have already been conducted at PT Dwiwira Lestari Jaya in 2014 and 2016, respectively and there were no land clearing activities at the HCV/HCS area. For more details please refer to the overlap maps. As an RSPO member, Triputra has also publicly committed to support NDPE policy. Our supplier has been engaging with Triputra in the compliance to the NDPE policy since 2015, where they have conducted a field visit to one of Triputra's operation in 2015 under the ART programme. In 2016, upon the recommendation from our supplier, Triputra's team has also attended trainings organised by the HCSA steering group where Triputra has become a Registered Practitioner Organisation and have a few registered individuals within organisation.	Verified as unqualified
Samling Group	LPF/0008 Marudi & Batu Belah	Rapid Response Report 13	Mighty Earth	The land clearing is not related to oil palm development	Verified as unqualified
Anglo Eastern Plantations	Kahayan Agro Plantation	Rapid Response Report 14	Mighty Earth	Anglo Eastern has already submitted the HCS report for peer review and land clearing identified is located outside the identified HCS area.	Verified as unqualified

Borneo Pacific	Arjuna Utama Sawit	Rapid Response Report 14, 18, 23	Mighty Earth	Not a direct or indirect supplier to AAK	Verified as unqualified
Global Palm Resources	PT Prakarsa Tanji Sejati	Rapid Response Report 14	Mighty Earth	Land clearing occurred outside of the company's concessions.	Verified as unqualified
TH Plantations Bhd	Hydroflow Sdn Bhd	Rapid Response Report 14	Mighty Earth	Land clearing occurred outside of the company's concessions.	Verified as unqualified
Kwantas	Kwantas Pelita Plantations (Balingan) Sdn Bhd	Rapid Response Report 14	Mighty Earth	The company was not involved in the land clearing. While the clearing took place within Kwantas Pelita's boundaries, the land is not under the company's control as it has not been acquired from the local owner.	Verified as unqualified
Perkebunan Nusantara	Perkebunan Nusantara II Prafi	Rapid Response Report 15	Mighty Earth	Divested since 2014	Verified as unqualified
Ta Ann	Ladang Selezu	Rapid Response Report 15, 16	Mighty Earth	Supplier has initiated engagement with Ta Ann since May 2019 to seek clarifications on allegation of deforestation. Ta Ann has provided written commitment in adhering to suppliers NDPE policy and shared their concession maps for further investigation. Moratorium has been put in place. Field assessment conducted and verified that the deforestation happened outside Ladang Selezu's concession boundaries,	Verified as unqualified
Genting Plantations Bhd	PT Permata Sawit Mandiri	Rapid Response Report 15	Mighty Earth	The parent group divested its ownership of the entity and did not conduct the land clearing.	Verified as unqualified
TH Plantations Bhd	Ladang Tabung Haji	Rapid Response Report 15	Mighty Earth	The parent group divested its ownership of the entity and did not conduct the land clearing.	Verified as unqualified
Shin Yang Group	Shin Yang LPF 0018	Rapid Response Report 15	Mighty Earth	Deforestation incident in a non-palm entity.	Verified as unqualified
Samling Group	Samling Jelalong LPF 0007 Parts 1, 2 & 3	Rapid Response Report 15, 16	Mighty Earth	Deforestation incident in a non-palm entity.	Verified as unqualified
Bakrie Group	Menthobi Mitra Lestari	Rapid Response Report 16	Mighty Earth	Divested since 2017	Verified as unqualified
Makin Group	PT Mekar Karya Kahuripan	Rapid Response Report 17	Mighty Earth	Land clearing occurred outside of the company's concessions. PT MKK ceased business activity since September 2016.	Verified as unqualified
Boustead Plantations	Boustead Pelita Kanowit	Rapid Response Report 17	Mighty Earth	Land clearing was not conducted by the company, it happened outside their concession boundary.	Verified as unqualified



Bukit Berlian Plantation Group	Ginang Fohu Plantation	Rapid Response Report 17	Mighty Earth	The 5 Ha land clearing was not conducted by Bukit Berlian Plantation Group, the land was illegally encroached and cleared by the communities. Bukit Berlian Plantation Group has already adopted NDPE policy where all their land clearing activities shall be guided by the outcome of HCS/HCV activities.	Verified as unqualified
CB Industrial Product Holding / Jhonlin Group:	Kurun Sumber Rezeki/Solar Green Sdn Bhd/ Kumpulan Kris Jati Sdn Bhd	Rapid Response Report 17	Mighty Earth	AAK's direct supplier has suspended CB Industrial Product Holding	Verified as unqualified
Dharma Sawit Nusantara Tbk (DSN Group)	Prima Sawit Andalan	Rapid Response Report 17	Mighty Earth	Not a direct or indirect supplier to AAK	Verified as unqualified
Incasi Raya	Arvenasepakat	Rapid Response Report 17	Mighty Earth	The land clearing was not conducted by Arvenasepakat, the area was illegally encroached and cleared by communities of Kelompok Sinaga. Police report has been lodged on the illegal encroachment.	Verified as unqualified
Kirana Megatara	Putra Katingan Pratama	Rapid Response Report 17	Mighty Earth	Not a direct or indirect supplier to AAK	Verified as unqualified
RGE Group	Usaha Sawit Unggul	Rapid Response Report 17	Mighty Earth	Land clearing was not conducted by the company, it happened outside their concession boundary.	Verified as unqualified
Rimbunan Hijau	Poh Zhen Sdn Bhd	Rapid Response Report 17	Mighty Earth	The land clearing is not related to oil palm development	Verified as unqualified
Samling Group	Syarikat Samling Timber Sdn Bhd (LPF 0014)	Rapid Response Report 17	Mighty Earth	The land clearing is not related to oil palm development	Verified as unqualified
Woodman Group	Adong estate, part of LPF 0004	Rapid Response Report 17	Mighty Earth	The land clearing is not related to oil palm development	Verified as unqualified
Woodman Group	Liku estate, part of LPF 0004	Rapid Response Report 17	Mighty Earth	The land clearing is not related to oil palm development	Verified as unqualified
WTK Group	Southwind Plantation Sdn Bhd	Rapid Response Report 17	Mighty Earth	WTK was not involved in the land clearing. The clearance happened either outside their concession boundary or within "Native Dispute Land" inside their boundary. For illegal clearance within "Native Dispute Land", police report has already been lodged.	Verified as unqualified
Yuwang	Empresa (M) Sdn Bhd	Rapid Response Report 17	Mighty Earth	Land Clearing was not conducted by the company, it happened outside their concession boundary.	Verified as unqualified



GAMA	Sumatera Unggul Makmur	Rapid Response Report 18	Mighty Earth	Land Clearing was not conducted by the company, it happened outside their concession boundary.	Verified as unqualified
KLK Berhad	Menteng Jaya Sawit Perdana	Rapid Response Report 18	Mighty Earth	The alleged area is located within PT MJSP's permit area (Izin lokasi). It is however no longer within the management control of PT MJSP, as in Y2016 the area has been gazetted by Ministry of Environment and Forestry [Kementerian Lingkungan Hidup & Kehutanan "KLHH"] as Community Forest Plantation [Hutan Tanaman Rakyat ("HTR")] area. A copy of the Ministerial Decree letter [Surat Keputusan Menteri] from KLHH and the location map of the HTR area relative to the alleged area is attached here. It is a local government's development programme for the local community in collaboration with Gabungan Kelompok Tani Hutan ("Gapoktan") and is monitored by the Forest Agency [Dinas Kehutanan].	Verified as unqualified
Pinehill Pacific	Makmur Jaya Malindo	Rapid Response Report 18	Mighty Earth	Not a direct or indirect supplier to AAK	Verified as unqualified
Rimbunan Hijau	Erajaya Synergy Sdn Bhd (Lassa division, part of LPF/0029)	Rapid Response Report 18	Mighty Earth	Land clearing was reported in several areas based on the RRR 18. While a small portion was cleared for non-palm planting related operation, most of the area was illegally cleared by local communities.	Verified as unqualified
Rimbunan Hijau	Woodijaya Sdn Bhd (Lot 197)	Rapid Response Report 18	Mighty Earth	The area in question is an NCR land, where the 4ha clearance was done by communities for the planting of pineapple.	Verified as unqualified
Samling Group	Tunas Borneo Plantation	Rapid Response Report 18, 27	Mighty Earth	The alleged area in the Report is not within the supplier's concession as their location permit (Izin Lokasi) for that area had expired. Based on information and photos evidence received by our suppliers, the area is currently occupied by local communities which has conducted the land clearing. It was also noted that substantial land clearing was conducted by a mining company operating in the area.	Verified as unqualified
TH Plantations Bhd	TH Pelata Meludam Sdn Bhd	Rapid Response Report 18	Mighty Earth	Land Clearing was not conducted by the company, it happened outside their concession boundary.	Verified as unqualified
Tradewinds	Trans Kenyaland Sdn Bhd	Rapid Response Report 18	Mighty Earth	Land Clearing was not conducted by the company, it happened outside their concession boundary.	Verified as unqualified
Woodman Group	Baram Estate	Rapid Response Report 18	Mighty Earth	The land clearing is not related to oil palm development	Verified as unqualified
Rimbunan Hijau	RH Plantation (Selangor Estate)	Rapid Response Report 19	Mighty Earth	The land clearing is not related to oil palm development	Verified as unqualified

Lyman Agro	PT Bonti Permai	Rapid Response Report 19	Mighty Earth	Land clearing occurred outside of the company's concessions and indicates potential community farming.	Verified as unqualified
Samuel International Group	Jayaraya	Rapid Response Report 19	Mighty Earth	Not a direct or indirect supplier to AAK	Verified as unqualified
Nurdin Tambubolon Corp. (NT Corp)	PT Bintang Sakti Lenggana	Rapid Response Report 19	Mighty Earth	Not a direct or indirect supplier to AAK	Verified as unqualified
Sime Darby	Sime Darby Plantation Sdn Bhd	Rapid Response Report 19	Mighty Earth	The area in question is outside Derawan estate's concession boundary	Verified as unqualified
Wings Group Indonesia	PT Indopenta Sejahtera Abadi and PT Indopenta Sejahtera Abadi A	Rapid Response Report 19	Mighty Earth	Not a direct or indirect supplier to AAK	Verified as unqualified
Dharma Satya Nusantara	Putra Utama Lestari (area 1)	Rapid Response Report 20	Mighty Earth	The area in question is outside PT Putra Utama Lestari's concession boundary	Verified as unqualified
Dharma Satya Nusantara	Putra Utama Lestari (area 1)	Rapid Response Report 20	Mighty Earth	The area in question is outside PT Putra Utama Lestari's concession boundary	Verified as unqualified
Dharma Satya Nusantara (DSN)	Putra Utama Lestari (area 2)	Rapid Response Report 20	Mighty Earth	The area in question is outside PT Putra Utama Lestari's concession boundary	Verified as unqualified
Felda Global Ventures	Citra Niaga Perkasa	Rapid Response Report 20	Mighty Earth	FGV has imposed a moratorium on land clearing since 2017, no land clearing was carried out since then. The area in question belongs to the local community, where the landowner cleared it for paddy planting	Verified as unqualified
GAMA	Agrinusa Persada Mulia	Rapid Response Report 20	Mighty Earth	Gama has imposed a moratorium on land clearing July 2018, no land clearing was carried out since then. The area in question are outside PT Agrinusa Persada Mulia's HGU concession area. The land clearing was carried out by communities for farming; and by PT. BPUP (Bangun Bina Utama Papua) for road construction.	Verified as unqualified
IJM Group	Prima Bahagia Permai	Rapid Response Report 20	Mighty Earth	IJM has imposed a moratorium on land clearing early 2018. No land clearing was carried out at PT Prima Bahagia Permai since then. The area in question is outside PT Prima Bahagia Permai's concession boundary	Verified as unqualified
STH Group	Makmur Bersama Asia	Rapid Response Report 20	Mighty Earth	The area in question is outside PT Makmur Bersama Asia concession boundary.	Verified as unqualified

Surya Dumai	Kalimantan Agro Kencana	Rapid Response Report 20	Mighty Earth	The concession does not belong to Surya Dumai	Verified as unqualified
Shin Yang Group	Dataran Seping Sdn Bhd (Adam Oil Palm Estate)	Rapid Response Report 20	Mighty Earth	Land clearing occurred due to illegal encroachment.	Verified as unqualified
Dhanista Surya Nusantara	Sabhantara Rawi Sentosa	Rapid Response Report 21	Mighty Earth	Land clearing occurred outside of the company's concessions.	Verified as unqualified
First Resources	Ketapang Agro Lestari	Rapid Response Report 21	Mighty Earth	HCS/HCV assessment has been duly conducted prior the land clearing. The land development was guided by the outcome of the HCV/HCS assessment. No HCV/HCS area has been cleared.	Verified as unqualified
Global Enterprise Sdn Bhd	Bulungan Surya Mas Pratama	Rapid Response Report 21	Mighty Earth	Land Clearing was not conducted by the company, it happened outside their concession boundary.	Verified as unqualified
Makin Group	Cipta Karsa Kahuripan	Rapid Response Report 21	Mighty Earth	Concession in question does not belong to Makin Group, as their location permit expired for more than 10 years	Verified as unqualified
Rimbunan Hijau	Simunjan Estate	Rapid Response Report 21	Mighty Earth	Land clearing was not done by the company, it was illegal encroachment by surrounding communities.	Verified as unqualified
Rimbunan Hijau	Timrest Sdn Bhd	Rapid Response Report 21	Mighty Earth	Land clearing was not conducted by the company, it happened outside their concession boundary.	Verified as unqualified
Teladan	Teladan Palma Perkasa	Rapid Response Report 21	Mighty Earth	The concession in question does not belong to Teladan Group, as their location permit expired for more than 2 years. No activities were carried by Teladan Group since 2016	Verified as unqualified
TSH Resources Bhd	Bulungan Citra Agro Persada	Rapid Response Report 21	Mighty Earth	TSH has commissioned Malaysian Environmental Consultants (MEC) to verify the allegation. Where it was concluded that the land use change was caused by fire spread into the concession from neighbouring area. As a RSPO member, TSH strictly adhered to no burn policy, and do not use fire for their land clearing activities.	Verified as unqualified
BBC Holdings Sdn Bhd	Alambumi Plantations Sdn Bhd	Rapid Response Report 19, 21	Mighty Earth	The concession does not belong to BBC Holdings Sdn Bhd.	Verified as unqualified
Agro Sarimas Group	Agro Sarimas Indonesia	Rapid Response Report 22	Mighty Earth	Land clearing was not conducted by the company, it happened outside their concession boundary.	Verified as unqualified



Bumitama Group	Damai Agro Sejahtera	Rapid Response Report 22, 23	Mighty Earth	The area in question in PT Damai Agro Sejahtera (DAS) was not cleared by the company but impacted by forest fires that struck the landscape of Sungai Putri forest during the peak of the dry season in September 2019. Bumitama is conducting internal investigation to identify the causes and prevent repeated occurrences of fires in the future. for more info please refer to a news release on this matter published on Bumitama’s website: http://ir.bumitama-agri.com/static-files/f3999275-46d9-466b-b656-53d7dcfe985a	Verified as unqualified
Eagle High Plantations Tbk	Artru Energie Resources	Rapid Response Report 22	Mighty Earth	The area in question in PT Artru Energie Resources (AER) was caused by fire incidents triggered by extreme dry weather conditions in Indonesia. Fire outside PT AER’s concession area has spread into their concession and caused the fire in PT AER during the dry period.	Verified as unqualified
Fangiono Agro Plantation (FAP Agri)	Tirta Madu Sawit Jaya	Rapid Response Report 22 24, 25	Mighty Earth	Land clearing was not conducted by the company, it happened outside their concession boundary. FAP Agri has also published their NDPE policy in October 2019.	Verified as unqualified
Goodhope Group	Rim Capital	Rapid Response Report 22	Mighty Earth	Goodhope has no plan to carry out any new plantings at PT RIM Capital, the company has not conducted any land clearance at Rim capital since 2012. The area in question (-2.661, 112,231) is located outside of RIM Capital’s concession. While another area (-2.689, 112.227) belongs to the communities, where the landowners have no intent to relinquish their land to the company.	Verified as unqualified
Kalimantan Sawit Kusama	Fajar Saudara Lestari	Rapid Response Report 22	Mighty Earth	The area in question in Fajar Saudara Lestari (PT FSL) was caused by fire incidents triggered by extreme dry weather conditions in Indonesia. Fire outside PT FSL concession area has spread into their concession and cause the fire in PT FSL during the dry period.	Verified as unqualified
Sampoerna Agro	Usaha Agro Indonesia	Rapid Response Report 22	Mighty Earth	Land clearing was not conducted by the company. The area in question belongs to community, where the landowners have no intent to relinquish their land to the company.	Verified as unqualified
BEST Group	Menara Tunggal Perkasa	Rapid Response Report 23	Mighty Earth	Not a direct or indirect supplier to AAK	Verified as unqualified



Bumitama Group	Andalan Sukses Makmur	Rapid Response Report 23	Mighty Earth	Our supplier has conducted ground checking and verified that this is not a result of land clearing but a fire scar from forest fires that occurred in the area in September 2019. These areas which are owned by the local community and thus enclaved from the management of the company are a part of the set-aside areas of 2,500 hectares (about 36% of PT ASMR's permit) that were excluded from the company plantation development plans and were set-aside for conservation based on the rapid HCS assessment and peat delineation study conducted in April 2014 (refer to 12 September 2014. Announcement: http://ir.bumitama-agri.com/static-files/5ce66171-9006-449f-9189-b206eca3e0c7). Upon reporting by the patrolling team, the fires were tackled by our supplier's fire-response personnel. Two teams of 24 men were dispatched to the site, equipped with pumps and water hoses to douse the flames. However, the forest terrain, lack of access roads and peat soil made it very difficult to extinguish. Once put out, both incidents were recorded and reported accordingly to relevant local authorities, as well as to the RSPO under the hotspot monitoring scheme	Verified as unqualified
Incasi Raya Group	Makmur Agro Lestari	Rapid Response Report 23	Mighty Earth	This concession doesn't belong to Incasi Raya. MAL is located in West Kalimantan while the location of this report is located in Central Kalimantan.	Verified as unqualified
NPC Resources	Sumber Alam Selaras	Rapid Response Report 23, 25	Mighty Earth	The area in question in Sumber Alam Selaras was not cleared by the company but impacted by forest fires that struck during the peak of the dry season in September 2019.	Verified as unqualified
Puncak Niaga Holdings Bhd	Danum Sinar Sdn Bhd	Rapid Response Report 23	Mighty Earth	Not a direct or indirect supplier to AAK	Verified as unqualified
Union Sampoerna Triputra Persada	Harapan Hibrida Kalbar	Rapid Response Report 23	Mighty Earth	Land clearing was not conducted by the company, it happened outside their concession boundary.	Verified as unqualified
Samling Group	LPF 008/Merudi & Batu Belah	Rapid Response Report 24, 25, 26	Mighty Earth	Not a direct or indirect supplier to AAK. Samling group suspended since June 2020	Verified as unqualified
Teladan Prima Group	Tanjung Buyu Perkasa Plantation	Rapid Response Report 26	Mighty Earth	Land clearing was not conducted by the company. Based on the concession map our supplier received from supplier, it was verified that the land clearing happened outside their concession boundary.	Verified as unqualified
CB Industrial Product Holdings	Sawit Lamandau Raya	Rapid Response Report 26	Mighty Earth	AAK's direct supplier has suspended CB Industrial Product Holding	Verified as unqualified
CB Industrial Product Holdings	Jaya Jadi Utama	Rapid Response Report 26	Mighty Earth	AAK's direct supplier has suspended CB Industrial Product Holding	Verified as unqualified

Updated July 2020

Unqualified Grievance



Ciliandry Anky Abadi	Agrindo Green Lestari	Rapid Response Report 27	Mighty Earth	Not a direct or indirect supplier to AAK	Verified as unqualified
QL Resources	Pipit Mutiara Indah	Rapid Response Report 27, 28	Mighty Earth	Land clearing was not conducted by the company, it happened outside their concession boundary.	Verified as unqualified
Widya Corporation	PT Mulia Inti Perkasa	Rapid Response Report 15, 25, 29	Mighty Earth	Land clearing outside HCS/HCV area	Verified as unqualified